

## ECS MONTHLY NEWSLETTER

The latest in ECS News, Technology, & Company Updates

JULY 💥 2020

#### In This Issue



#### **What's Covered?**

 $\overline{\vee}$ 

- Webinar Date: Wednesday, July 22nd (1:00pm-2:00pm CST)
- ECS Updates/ Industry News:
  - Client Sign On Release Date: Monday, July 13th- Details for Administrators, DONs, and System Supervisors

<del>~~~~~~~~</del>

- Infection Preventionist Module
- Telehealth Billing in ECS
- Picture This: Try With Your Residents Today
- **Donate PPE:** #Findthemasks
- Featured Facility: St. Clare Meadows Care Center
- **Deficiency-Free Surveys:** Share Your Successes!
- "Like" us on Facebook

#### Webinars



#### **Upcoming Webinar**

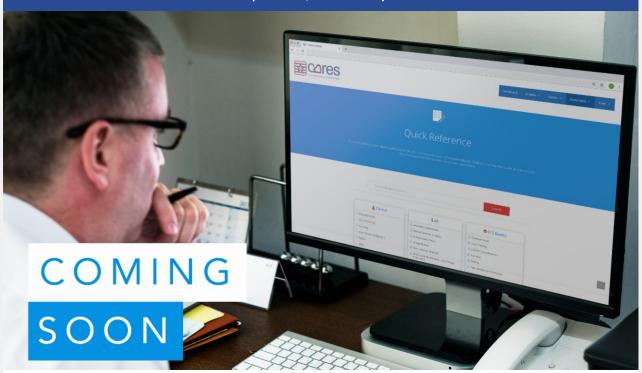
System Supervisor Summer Refresher

**Session Date:** Wednesday, July 22nd (1:00pm-2:00pm CST)

**Sign Up Today- Space is Limited!** 

SIGN UP

#### ECS Updates/ Industry News



Client Sign On Release Date: Monday, July 13th!

What are the next steps?

- **1.)** Administrators, DONs, and System Supervisors: keep an eye out for an email from American Data with the credentials to your private portal. Please be sure to check your spam/junk folder as this initial email may be detected as spam.
- **2.)** After logging in, please watch the short tutorial video and view the documentation on the Dashboard outlining how to manage your Facility Profile, how to view your Staff Directory, how to add staff members, and how to editing existing staff.
- **3.)** Register your staff members by adding their contact information to your facility's staff directory.
- 4.) Explore the site!

#### What's on the Client Sign On?

The same trusted Client Sign On has been redesigned for smoother site navigation, simpler resource organization, and enhanced communication outlets. To maximize the productivity of our training resources, American Data will soon offer reporting tools such as video tracking to record staff member's progress and completion of training materials. We will update Facility Administrators once these features become available.



Training Video Gallery



Announcements & News



Training Documentation



Latest Software Updates



ECS User Forum



And much more!

If you did not receive an email from American Data CARES, please contact us.

**CONTACT US** 



### **Infection Preventionist Module in ECS**

With the current COVID-19 crisis & the new mandate that took effect Nov. 28, 2019, requiring facilities to have at least one infection preventionist on staff, ECS is developing more tools for infection prevention and the handling of outbreaks at facilities. Part of the Phase 3 Requirements of Participation for Nursing Homes that came out in November 2016 from the Centers for

Medicare and Medicaid Services (CMS), this mandate requires LTC facilities to have a designated and specially trained infection preventionist to run a comprehensive infection prevention and control program. In last month's webinar we gave you a sneak peek of the new Infection Preventionist Module and now it is ready and available to clients!

It will include new topics underneath the Human Resources tab in your system for Employee Health & Immunizations, along with some new words to be transferred into your existing Employee Information topic. If you do not have a Human Resources tab OR if you have already received Employee Health, then you will be able to indicate that on our Smartsheet form that we are asking any client wanting to receive this module to complete. You will also receive the new Infection Preventionist Access screen, including the Gastroenteritis and Respiratory Surveillance and Outbreak Summary topics, along with an Infection Prevention & Control (IPC) Risk Assessment, IPC Practice Failures & Inter-facility IC Transfer topics. Accompanying these new topics, you will also receive roughly twenty additional reports & graphs that will provide instruction, raw data, and summary reports.

To request this module, if you haven't already after the June webinar, please view the <u>Estimates Document</u> below and follow the link in step one to fill out our Smartsheet form. This will provide us with more details about your system and your contact information for us to establish a connection to your system, as well as the approval for the billable time it will take to merge, setup, & implement the module.

**VIEW DOCUMENT** 

#### **Telehealth Billing in ECS**

If your facility is interested in billing the Telehealth Originating Site Fee (HCPCS Q3014) or in need of the 95 Modifier for Outpatient Telehealth Therapy visits, please contact our <u>Financial</u>



#### **Telehealth Billing in ECS**

If your facility is interested in billing the Telehealth Originating Site Fee (HCPCS Q3014) or in need of the 95 Modifier for Outpatient Telehealth Therapy visits, please contact our <u>Financial Support Department</u> to discuss setups.

**CONTACT US** 

#### You & Your Residents





#### Want to share Picture This with your residents and their families?

Copy and paste the link to this video in your resources or activities section along with a little information about the app:

#### $\underline{https://www.youtube.com/watch?v=FRoXA30xqi0\&feature=youtu.be}$

"When a loved one's memory declines, conversation can become a struggle. Picture This helps facilitate communication between loved ones and their families through the power of pictures. You can create custom card backs and send text message invites straight from your phone! Use your own family photos to help connect past memories and people to present realities. Picture This engages the short-term and long-term memory all in one activity."

**GET MORE INFO** 



#### **July's Featured Facility!**

St. Clare Meadows Care Center

Diane Hill from St. Clare Meadows Care Center located in Baraboo, Wisconsin writes, " [We are] a skilled nursing facility with 102 beds and a CBRF with 16 beds attached. Both the skilled nursing facility and the CBRF use ECS by American Data. We use all components from documentation to electronic MAR/TAR.

Over 30 years ago, our Administrator, Director of Nursing, and Clinical Coordinator met John Ederer at a convention where he was exhibiting his "new" medical record program. He came to the facility and did a demonstration. The facility decided to contract with him for the medical record program. So, since 1989, we have been using ECS by American Data. We started with 5 computers (imagine that). Today we have 89.

The first 5 computers were purchased by American Data and brought to the facility. John told me to hook them up. I laughed. What did I know? Well, it happened thanks to color coding. Our initial configuration had the computers looped in a circuit. Guess what, when one crashed, they all crashed. It drove me crazy. I spent a couple hours every day trouble shooting. So, after some pushing for a solution, our IT service was able to configure the service in a hub fashion. I thought I had died and gone to computer land. It was heaven...We love the flexibility and customization that we have using this product. Staff are always dreaming. Seriously, American Data has always been available and working to improve our medical record capabilities. I cannot think of a single time they have not answered the call. I've always felt that I can depend on them to be ready with updates on time."

Thanks for being a part of the American Data community, St. Clare Meadows Care Center!





# Share Your Success!

Like

#### Did your facility receive a Survey? Let us know!

Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to <a href="mailto:cares@american-data.com">cares@american-data.com</a>.

#### "Like" Us On Facebook

#### "Like" Us On Facebook!

Want to be the first to know about the latest software updates, reminders, and company news? Follow our Facebook page to receive up-to-date posts on all things ECS, American Data, and much more.



#### **American Data**

Healthcare Administrator

1.1 miles · 711 21st St, Prairie du Sac · Open Now



#### **Regular Business Hours:**

Monday- Friday: 8:00am-5:00pm Saturday & Sunday: Closed

For immediate assistance after regular business hours, call 1-608-438-7505.

Or send us an email at <a href="mailto:cares@american-data.com">cares@american-data.com</a>

#### Stay Connected to American Data!









Follow our social media accounts to get the latest information on software updates, reminders, and company news!

American Data | http://www.american-data.com | 1-800-464-9942