



AMERICAN  
DATA

cares

# ECS MONTHLY NEWSLETTER

The latest in ECS News, Technology, & Company Updates

November 2020

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Important Announcement



**Important  
Announcement:**

*Coming Soon: AP &  
GL Enhancements  
in ECS10*

**Holiday Hours:**

*Closed Thursday,  
November 26th*

**Webinar Dates:**

*November 12th,  
November 17th and  
November 19th  
(1:00pm-2:00pm  
CST)*

**ECS Updates/  
Industry News:**

*-CMS Changes FAQ  
Document  
-Online Video  
Resources  
-New Client Sign  
On- how to log on*

**Picture This:**

*Try With Your  
Residents Today!*

**Alzheimer's  
Awareness  
Month**

**Go VOTE!**

**Deficiency-Free  
Surveys/  
Featured**



**Coming Soon: AP & GL  
Enhancements in ECS10**

I am Kara McDonald and have worked at American Data for over 20 years in the ECS Financial Support/Training Department. As some of our clients may know, my capacity under the leadership of John Ederer, our President, has been Supervisor of that department. A few years ago, John assigned me to lead the programming/development for the Financial part of ECS. Because some of our clients were using version 9 of ECS and others using ECS10, we had to program and test in both versions. That is double the work and time investment! Currently, the majority of clients use ECS10, and therefore all future government requirements and enhancements for ECS will only be done in ECS10.

Now I can lead financial development on projects to not only enhance Accounts Receivable (AR) but also improve/add General Ledger (GL) and Accounts Payable (AP). I look forward to this endeavor! While ECS's Accounts Receivable can link to QuickBooks and Great Plains, I feel our clients would be better served by having all three financial modules (AR, AP & GL) in one robust system. We have already started work on this project using client suggestions, consultants, and the team here at American Data. We will continue to add enhancements to Accounts Receivable to include new programming in auto-adjustments, aging reports, journals, financial forms, and electronic billing to name a few.

Though American Data's President and Founder, John Ederer, is in the office every day, I am thankful for his trust and confidence in my capabilities to head up this project. He has mentored myself and our entire American Data team with his philosophy of "clients-first", which will certainly continue to guide my decisions in this ECS Financials venture. With that philosophy, I intend to solicit client input and respond to the financial challenges that long-term care centers face by greatly enhancing the capabilities of General Ledger and Accounts Payable modules. I promise to keep all our clients updated with

**Facility:**  
Share your  
Success!

**"Like" us on  
Facebook**

the progress of this endeavor. Look for the release of these enhancements to begin Spring of 2021!

We want to hear your feedback. Get in contact with our financial department today.

**CONTACT US**

## Holiday Hours



## Reminder

American Data will be **CLOSED** on **Thursday, November 26th**.

Please call the after-hours support number if in need of **urgent** support **608-438-7505** on this day. Regular business hours and support line will return on Friday, November 27th.

For additional assistance, please send us an [email](#) with your **Name, Facility Name, Phone Number**, and the **Issue**.

## Upcoming Webinars- November Report Maker Series



### Report Maker Series - Basics

**Session Date:** Thursday, November 12th  
(1:00pm-2:00pm CST)

**\*Registration is now required. Sign Up!**

**SIGN UP TODAY**



### Report Maker Series - Advanced

**Session Date:** Tuesday, November 17th  
(1:00pm-2:00pm CST)

**\*Registration is now required. Sign Up!**

**SIGN UP TODAY**



## Report Maker Series - Troubleshooting

**Session Date:** Thursday, November 19th  
(1:00pm-2:00pm CST)

**\*Registration is now required. Sign Up!**

**SIGN UP TODAY**

## ECS Updates/ Industry News



## FAQ- CMS October Changes

As you all know, the CMS changes are in full effect. Below, American Data answers a few frequently asked questions in order to ease any concerns these changes may bring. Click "View Document" to download the FAQ PDF. Have additional questions? Our support team is always happy to help. Give us a call at 1-800-464-9942 or send an email to [cares@american-data.com](mailto:cares@american-data.com) to contact us.

**VIEW DOCUMENT**



## American Data's Online Video Resources

Although we encourage everyone to join our live webinars for an interactive training experience, we have you covered if you are unable to attend! Recordings of our webinars are available under the Past Webinars category of our training videos located on our Client Sign on. These are typically posted within 48 hours of the recording date. Log on to view recordings of our latest webinars,

**MDS October Changes and Updating Rates in PDPM.** Download documentation and handouts used during the webinars right under the video. Whether you're a seasoned ECS user looking to get acquainted with new features, or are a new employee needing training on the software basics, we have videos to help. Browse video categories such as ECS Basics, MDS, System Supervisor Training, CNA, Nursing, Physicians Orders, and more.

Have additional questions? Leave a comment on a video and our team will reach out for support.

**LOG ON**



## Please Note! American Data's Client Sign On has changed.

The Client Sign On is an important tool for many roles in your facility. The site is not only a training tool for new ECS users, but is also a resource for documentation on new features in ECS, important company announcements, an outlet to download the latest ECS software update, and much more. Log on today and check it out for yourself!

### **I have not received my new log in credentials. What now?**

Contact your facility's Administrator or System Supervisor. A set up email containing instructions was sent to the Administrator or System Supervisor at each facility. Please contact the person who holds either of these positions to provide you with log in credentials.

### **I am an Administrator and/or System Supervisor and did not receive the set up email. What now?**

Please check your spam/junk folder as this email may have initially been detected as spam. This email was sent out on July 13th.

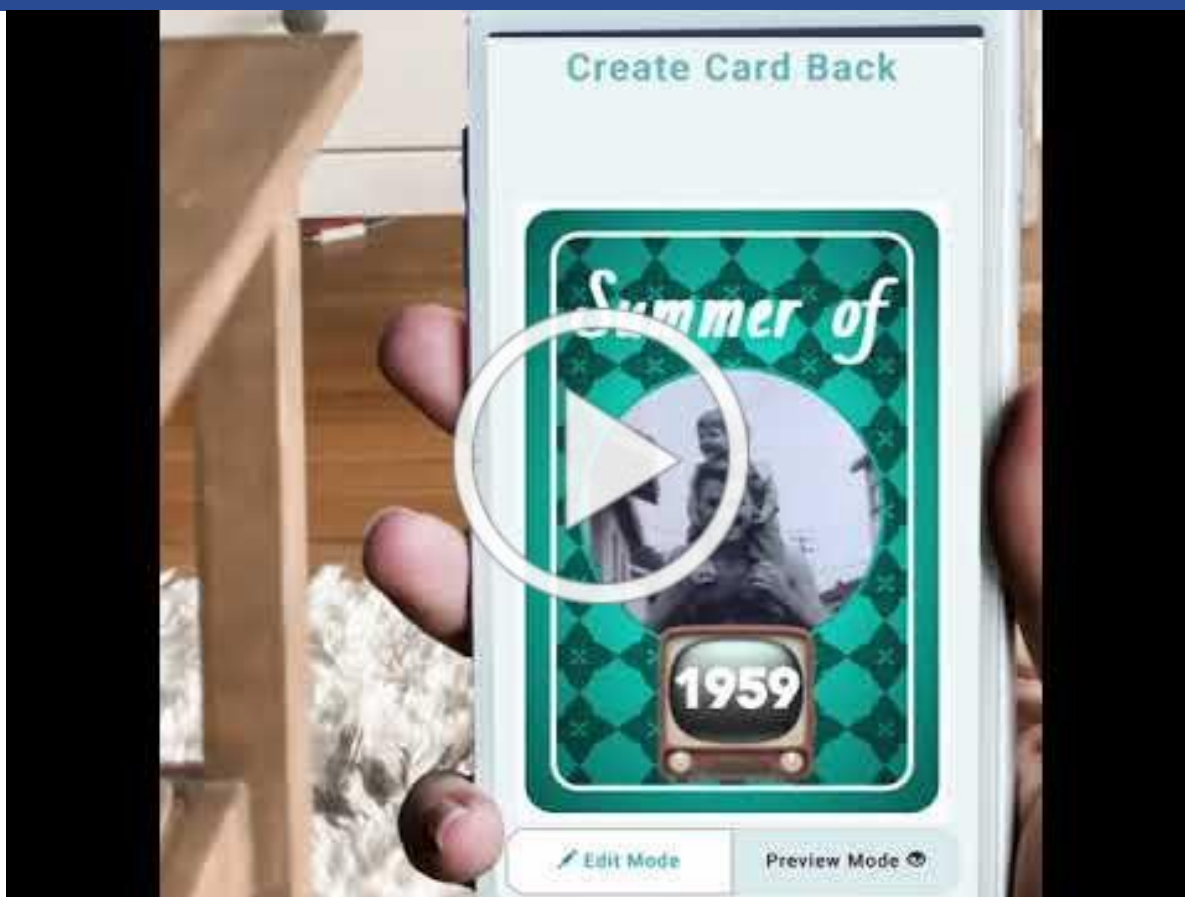
### **I have checked my spam/junk folder and do not have the email. What now?**

Please contact American Data by emailing [cares@american-data.com](mailto:cares@american-data.com) or call **1-800-464-9942** to confirm we have your correct contact information.

If your account has already been set up, go to [www.american-data.com](http://www.american-data.com) and click on the Client Sign On tab to log in.

**CONTACT US**

## You & Your Residents



## **PICTURE THIS**

Patent Pending | © 2018 Systems Inc. 2018

### **Want to share Picture This with your residents and their families?**

Copy and paste the link to this video in your resources or activities section along with a little information about the app:

<https://youtu.be/ddQQvcaEPmq>

"When a loved one's memory declines, conversation can become a struggle. Picture This helps facilitate communication between loved ones and their families through the power of pictures. You can create custom card backs and send text message invites straight from your phone! Use your own family photos to help connect past memories and people to present realities. Picture This engages the short-term and long-term memory all in one activity."

GET MORE INFO



**ALZHEIMER'S  
AWARENESS  
MONTH**

With visits limited at LTC facilities due to COVID-19, it's a confusing time for those with Alzheimer's and dementia.

Click this image to view helpful articles from the Alzheimer's Association regarding these issues.



**HAVE YOU  
VOTED?**

As many of you know, November 3rd is Election Day. This means TODAY is your last chance to vote!

If you haven't voted yet, click the link below to locate a polling place near you.

<https://www.vote.org/polling-place-locator/>

**SUBMIT A PHOTO!**



Be featured in the Newsletter!

YOUR Facility could be in next month's Newsletter as American Data's Featured Facility! Submit a group photo of members of your staff via Facebook Messenger or email us at [cares@american-data.com](mailto:cares@american-data.com) with your facility's name, location, and a short blurb to be the feature photo at the top of the next Monthly Newsletter.

Your facilities are the reason American Data thrives, and we want to recognize that.

Deficiency-Free Surveys



# Share Your Success!

**Did your facility receive a Survey? Let us know!**

Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to [cares@american-data.com](mailto:cares@american-data.com).

**SHARE YOUR SUCCESS**

"Like" Us On Facebook

**"Like" Us On Facebook!**

Want to be the first to know about the latest software updates, reminders, and company news? Follow our [Facebook](#) page to receive up-to-date posts on all things ECS, American Data, and much more.



**American Data**

Healthcare Administrator

1.1 miles · 711 21st St, Prairie du Sac · [Open Now](#)

 Like

American Data After-Hours Support

**Regular Business Hours:**

Monday- Friday: 8:00am-5:00pm

Saturday & Sunday: Closed

**For immediate assistance after regular business hours, call 1-608-438-7505.**

Or send us an email at [cares@american-data.com](mailto:cares@american-data.com)

Stay Connected to American Data!



**Follow our social media accounts to get the latest information on software updates, reminders, and company news!**

**American Data** | <http://www.american-data.com> | 1-800-464-9942