

JULY 2019

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That's a Wrapto Convention!



Thank you to all who attended our convention! We hope you all found it beneficial and had as much fun as we did. It was great meeting the new and welcoming back our long-time ECS users.

There was an excellent turnout of about 250 clients, all coming from different parts of the country. It was great to hear those of you that traveled had such a fun time in the Wisconsin Dells. What a great few days to hit the water park after convention!

Thank you to everyone who filled out the testimonials, which were all entered to win a \$50 Amazon Gift Card and gave us great feedback. We found that many clients are just as excited about the upcoming new features as we are! Pine Run, one of our facilities that is located in Doylestown, Pennsylvania, wrote on



their testimonial, "I love ECS! I think all of the capabilities are amazing. Can't wait to get ECS 10!!" We have big, exciting changes coming soon.

For those of you who were not able to make it, we hope to see you at the next convention. The topics that our presenters spoke about over the span of the two days were MDS Review, ICD-10 Coding, PDPM Analyzer, PDPM Reimbursement, MDS Manager, ECS Update

Transition, the in's and out's of the new features that will be coming, MDS Statistics/IPA Predictor, Reporting Tools, and the New Nursing Module. In addition to the sessions, we had an ECS Mobile room running for clients to learn and explore more about using mobile, portal, and the alert app. We received great comments on all of the sessions, about our presenters, and it was great to hear how excited clients are to use the newest features and to try those that are still upcoming.

Attendees commented that the examples were very helpful on the features, so they were very happy they attended to get that first-hand. A lot of excellent feedback was given for the MDS Manager session. From both sides of the spectrum, comments were left from ECS 10 users who are already making use of this tool, as well as those who are still in ECS 9 and wanting ECS 10 so they have the ability to use MDS Manager. Morrow Memorial Home in Sparta, Wisconsin



wrote, "I use the manager everyday and this was a very useful presentation! Good information!" On the flip side, Divine Providence from Sleepy Eye, Minnesota wrote, "Can't wait to use this!". We love to hear that so many are making great use of it already; as well as the ones who are going to use it in the future.

As many clients are looking forward to the new features, we had a lot of comments about the excitement towards implementing them. Thornton Manor in Lansing, lowa stated, "Both did a great job! (Presenters) I know I will definitely push to go to ECS 10!". In addition, Good Neighbor Home from Manchester, lowa noted, "Thank you for continuing to work on new features for ease of use!". One of the most notable comments about the ECS Update Transition session was, "The checklist is/will be very helpful!", which came from Glenhaven in St. Croix, Wisconsin. The last session of the convention, the New Nursing Module, which has more information below, left many attendees anxious to utilize this in their facilities.

Once again, thank you for all of the great feedback. As an added bonus to the convention, all of the sessions were mixed in with energizing breakfasts, yummy snacks, delicious lunches, a social hour, tasty dinner, and whole lot of fun!







Clients enjoying their breakfast

THE WINNERS ARE.....

Congratulations to...

Jennifer Hamula - Apostolic Christian Home

 "I have worked with many computer systems and have to say that ECS is definitely one of my favorites. It is customizable and can be individualized to the facility needs. That data collection tool for MDS is extremely helpful in completing an accurate MDS. The customer service and support ECS provides is #1 by far."

Heather Heus- Harbor Haven Health/Rehab

 "It has been about 5 years since I attended an ECS conference. The experience and passion of the staff is evident by their dedication to always listen and improve their tools."

• Donna Clark- Rock Haven

 "I have worked with American Data ECS since 2004. I have experienced the gradual changes, all for the better! The ability to modify the system to meet the facility is wonderful. It not only prompts resident centered care but promotes better workflow."

<u>Laurie Nelson</u>- Grand View Care Center

 "I love ECS's support. When you have a small stand-alone facility and ECS System Administration is only a small portion of my duties, it is so nice to have your clinical (and technical) support team to help me!! (And not make me feel like my questions/issues are too stupid!)"

The testimonial winners of \$50 Amazon Gift Cards!

New Nursing Module Sandbox

At our user's convention we introduced our newly developed nursing module. This is intended to offer an alternative option to facilities that have found their existing nursing module is not meeting their workflow needs. For facilities who are interested in

Nurse	Daily Tasks	Charting	Chart Review	Other
Nurse Main Menu	Shift Report	Nurses Note	View Chart	Physician Orders
	To Do List	Admission Assessment	Reports	Care Plans
	BM List	Assessments	CNA Review	Edit CNA Assignments
	eMAR / eTAR	SBAR		Edit Nursing To Do List
	Lab Calendar			Schedules
	RN Cosign			Write Internal Memo

module, please contact the clinical department.

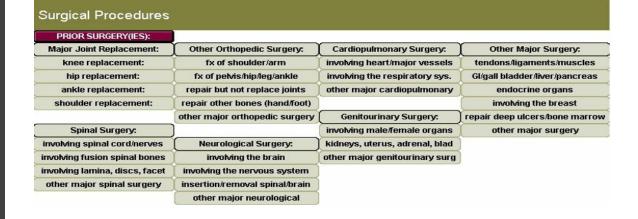
exploring the new module in more detail or would like to try it out with their nursing staff, we are offering a sandbox environment. To schedule a date in the new nursing module sandbox, please email the clinical department at Clinical@american-data.com. We will email you available dates. When signing up for the sandbox, your facility will have access to it all day from 8am-5pm (CST). If a second day is needed, we can accommodate that request as well. If your facility determines that you'd like to move forward with implementing the new nursing

PDPM Update for ECS Users

American Data is on schedule for PDPM with our upcoming releases and suite of PDPM tools. Our next update will be available in August and contains the IPA Forecast Tool and the IPA Predictor. These, in conjunction with the previously released PDPM Analyzer, provide analytics and decision support surrounding PDPM and the new PPS Interim Payment Assessment (IPA). Convention goers were able to see these features in action; if you were not able to attend, please register for our August 2nd webinar for more information. Our final PDPM update is scheduled for mid-September and will contain the finishing touches for the October 1st regulation changes. All updates are posted with a complete list of the changes found in the update, including What's New materials and instructions. If you do not receive these during the update process, please contact us!

Supporting Documentation for PDPM

There are a number of new MDS items going into effect on October 1st for which American Data has developed documentation areas. Supporting documentation language is available for sections GG and J by request, and will be supplied via a "transfer-in" process. There is no charge for the basic service, which includes populating the new words into the appropriate existing topic(s), linking them to the MDS, and arranging them in logical order and appearance. Any additional integration or customization requested by the facility will be billed at our usual rates. Contact the ECS Clinical Support department to request more information or to schedule your PDPM documentation transfer-in once your facility receives the August update.



August Webinar Series - What's New in ECS

Register and Save the Date - Friday, August 2nd

Join us to see all of the new features being released in the August update and learn how to incorporate them at your facility. This includes a new 672 form, Internal Communication enhancements, IPA Predictors, and changes to better audit for "Return to Provider" ICD-10 codes. In addition, we will be providing a PDPM checklist to help your facility prepare for all of the changes to come in October.

Click a time below to register.

Aug. 2nd @ 9am

Aug. 2nd @ 1pm

Deficiency-Free Surveys

Remember to share your successes with us!

Please let us know about your deficiency-free survey and/or your most-improved survey. We would like to share your success with others! Email American Data at info@american-data.com.

Is Your Facility's Contact Information Current?

Do we have your current contact information?

It is important to notify American Data of changes in key staff members like the Administrator, Director of Nursing, or ECS System Supervisors. Please email updates to cares@american-data.com and we will update your account!

Off-Hours Support

American Data's Off-Hours Support Number is 1.608.438.7505 outside of regular business hours.

American Data