



AMERICAN  
DATA

cares

# ECS MONTHLY NEWSLETTER

The latest in ECS News, Technology, & Company Updates



## March 2020

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#### What's Covered?

- **Webinar Date-** Wednesday, March 25th 1:00pm- 2:00pm CST
- **ECS Updates/ Industry News-** ECS Users Convention/ ECS10
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### Webinars



#### Upcoming Webinar

*Spring into the New Nursing Module*

**Session Date:** Wednesday, March 25th  
(1:00pm-2:00pm CST)

**Sign-Up Today- Space is limited!**

**SIGN UP**

### ECS Updates/ Industry News



*Grow with American Data*

# MOVE FORWARD WITH ECS10

Familiar Interface. Enhanced Software.



#### Move Forward with the ECS10 Conversion Process.

**Administrators and DON's:** Look for our informational mailer to arrive within the next week.

October 1<sup>st</sup>, 2019 has come and gone, and American Data successfully endured one of the biggest changes in LTC operations in history with the PDPM regulations. For us, these regulatory changes were immense from a programming and testing point of view. Because of

all the variables in an MDS that are dependent on the individual patient situations, the testing was not 100% upon release. This resulted in several updates. I would like to personally thank all of you for your patience as we went through that process.

Our challenge was doubled by the fact that we had to do the programming and testing in both Version 9 and ECS10 as we have clients using one or the other version. This is not only more expensive; it also divides our personnel resources which could be better used in programming and testing in just one version. Looking ahead to October 1<sup>st</sup>, 2020, once again the government is forcing change onto the industry. It is our plan to program these new requirements into both Version 9 and ECS10, as well as add even more enhancements into ECS10.

As an encouragement for clients to move to ECS10, my staff has put together this booklet to show what extra enhancements are found only in ECS10. It is also intended for those clients who have already moved to ECS10 to use the enhancements they have in their current system. In summary, it will be better for all clients when all our clients are on ECS10.

Something to think about: with ECS Version 9 and ECS10, whether your facility self-hosts or hosts through American Data, the facility or organization has its own server(s) where the access to the server(s) can be controlled by the facility or organization. This is important in today's aggressive compliance monitoring environment. Version 9 is client/server-based and ECS10 is a combination of client/server AND browser-based, thus allowing the facility or organization to have complete server control of who (including surveyors) has access to your clinical and financial records at any given time.

We know that our clients believe in the flexibility of ECS. Every facility is different and with this flexibility, the focus can remain on what is needed to best care for the resident, rather than a focus just on meeting the minimal requirements of regulation. To that end, we stay committed to our clients in 2020 and years beyond. We thank you for your dedication to quality patient care and your loyalty to American Data and its dedicated staff.

**For full details**, please click the "view document" button to access the *ECS10 Enhancements & Features* PDF.

To begin upgrading your software to ECS10, fill out [this application](#) to get started!

For more information on how ECS10 can be beneficial to your unique facility, feel free to contact us at [info@american-data.com](mailto:info@american-data.com) or call **1-800-464-9942**.

[VIEW DOCUMENT](#)



### ECS Users Convention

American Data is in the works of planning another ECS Users Convention! We want to get your feedback to create a convention catered towards you. Please take our brief survey to help us decide factors such as location and desired topics. Thank you!

**Please fill out our 1 minute survey:**

[FILL OUT FORM](#)

## Meet the Staff



### American Data Welcomed a new Clinical Support Specialist to the team!

**Meet Abby:** As a Sauk Prairie, WI native, she is excited to work in her hometown as a Clinical Training Consultant at American Data where she can leverage her skills and past experience in training, human resources, and system administration. She enjoys playing softball and sand volleyball in the summer months, and spending time with her husband, Chad, and their 4-month old son, Brody.

## Convention Review



### LeadingAge Minnesota

Booth #434

**Where:** RiverCentre in St. Paul, MN

**When:** February 5th & 6th

St. Paul was a success! American Data showcased its ECS software and held demonstrations of a memory-care app we promote called Picture This. Thank you to all the eager convention attendees for visiting our booth. Over the busy, two-day conference, we ran out of nearly all materials to hand out!





## Wisconsin DON Council Long Term & Post Acute Care Nursing Symposium

Booth #203

**Where:** Kalahari Resort in Wisconsin Dells

**When:** February 25th

Thank you to everyone who visited us at our booth February 25th at the Kalahari Resort in Wisconsin Dells! We enjoyed demonstrating Picture This and chatting with Wisconsin healthcare professionals about the features of ECS10.

### You & Your Residents



#### Try Picture This with your residents!

Picture This is a card-matching memory game that helps facilitate communication between residents and family members, friends, or other residents. Just upload their pictures and add personalized captions to start the fun! Residents can reminisce on old memories while making new ones.

Download the free app on any device. To explore other uses of Picture This, "Like" Picture This on Facebook. Or visit our website [www.picturethisgames.com](http://www.picturethisgames.com) for more information.

[GET MORE INFO](#)

### Deficiency-Free Survey Awards



## Congratulations to St. Mary's d'Youville Pavilion!

*Thanks for providing the highest level of care in your facility!*

#### Did your facility receive a Survey? Let us know!

Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send us an email to [cares@american-data.com](mailto:cares@american-data.com).

### Be our Featured Facility!

**We want to get to know you and your**

**SUBMIT A PHOTO!**



### hardworking facility!

Submit a photo of members of your staff via [Facebook](#) or email us at [cares@american-data.com](mailto:cares@american-data.com) with your facility's name and location to be the feature photo at the top of the next monthly newsletter!

Your facilities are the reason American Data thrives, and we want to recognize that.

**SUBMIT A PHOTO**

## "Like" Us On Facebook

### "Like" Us On Facebook!

Want to be the first to know about the latest software updates, reminders, and company news? Follow our [Facebook](#) page to receive up-to-date posts on all things ECS, American Data, and much more.



**American Data**

Healthcare Administrator

1.1 miles · 711 21st St, Prairie du Sac · [Open Now](#)

Like

## American Data After-Hours Support

### Regular Business Hours:

Monday- Friday: 8:00am-5:00pm  
Saturday & Sunday: Closed

**For immediate assistance after regular business hours, call 1-608-438-7505.**

Or send us an email at [cares@american-data.com](mailto:cares@american-data.com)

## Stay Connected to American Data!



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