

ECS MONTHLY NEWSLETTER

The latest in ECS News, Technology, & Company Updates



NOVEMBER 2019



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American Data Reminder



REMINDER

American Data will be **CLOSED** on **Thursday, November 28th**.

Please call the after-hours support number if in need of urgent support **1-608-438-7505** on this day. Regular business hours and support line will return on Friday, November 29th.

For additional assistance, please send us an [email](#) with your **Name**,

ECS Updates

Trauma Informed Care in ECS

As November 28th is fast approaching, so is **Phase 3** of CMS' Requirements of Participation (RoP). There are seven specific requirements for facilities to focus on in order to be in compliance. One of these specific requirements is in relation to **Trauma-Informed Care/Behavioral Health Services**. The facility must ensure that residents who are trauma survivors receive care which properly accounts for their experiences and preferences to eliminate or mitigate re-traumatization.

CMS has not provided set guidelines for how this care must be administered or which types of assessment tools should be utilized to screen for trauma. After research and discussions with our clients, we have decided to build the **Life Events Checklist** and the **PTSD Checklist – Civilian Version** into ECS. If your facility is interested in receiving these tools, please send an **email** to clinical@american-data.com with your facility **name**, the **section** of your system you'd like the new topics added into, a **contact** person who can be reached for when we complete the setups, as well as your approval of an hour of **billable time**. Currently our billable rates are \$90/hour for remote work.

(Below is an example of the PCL-C Screening tool that will be built into ECS.)

Trauma Informed Care		PCL-C Screening				
PRIOR TRAUMA SCREENING:	PCL1	PCL4	PCL7	PCL10	PCL14	
How much have you been bothered by each problem in the past month?	Repeated, disturbing memories, thoughts or images of a stressful experience from the past?	Feeling very upset when something reminded you of a stressful experience from the past?	Avoided activities or situations because they reminded you of a stressful experience from the past?	Feeling distant or cut off from other people?	Feeling irritable or having angry outbursts?	
ASSESSMENT DATE:	1. Not at all 2. A little bit 3. Moderately 4. Quite a bit 5. Extremely	1. Not at all 2. A little bit 3. Moderately 4. Quite a bit 5. Extremely	1. Not at all 2. A little bit 3. Moderately 4. Quite a bit 5. Extremely	1. Not at all 2. A little bit 3. Moderately 4. Quite a bit 5. Extremely	1. Not at all 2. A little bit 3. Moderately 4. Quite a bit 5. Extremely	

If your facility has developed your own trauma informed care assessment or would prefer to have a different one built in, we can do that as well. Please send us all information we'd need to complete the custom setups for you.

[EMAIL US](#)

PDPM REMINDERS

PDPM for Accounts Receivable Clients

ECS is prepared for billing October dates of service under PDPM and have received word of accepted claims already! Prior to doing your October billing here are a few reminders:

- Remember to add your PDPM HIPPS Codes rates and update your Incentive Payment Multiplier prior to calculating October dates of service.
- For Traditional Medicare (A) residents you should not be seeing Federal RUGs on your calendars. If you do, you need to chart the End Federal RUGs as of 10/01/2019 on those residents. All group totals should balance as normal.
- You should see PDPM HIPPS Codes on your calendars and on your PDPM Analyzer for all Traditional Medicare (A) days in October. Check with your MDS Coordinator if there are PDPM HIPPS Codes you expect to see that are missing.
- Your Medicare Replacement residents should also have PDPM HIPPS Codes for October as

long as your contracts are reimbursing based on PDPM HIPPS Codes. We do have some Med Replacement issues that we are planning to release a fix for asap.

- The next release will include a fix for the Medicare (A) calculating screen missing the last date only if the resident's Discharge Date is the day following their last covered day.
- We will soon be releasing an enhancement to allow you to generate default HIPPS Codes for billing situations when necessary.

If you do see issues with your PDPM Analyzer and/or billing, please don't hesitate to contact American Data's Financial Support Department. We appreciate your patience and dedication as we work through our first billing cycle under PDPM!



American Data Thanks YOU!

The changes that come with PDPM can be a difficult adjustment and pose many issues. The staff at American Data wants to thank all of our amazing clients for being so cooperative and understanding with us as we adjust to these changes with PDPM as well.

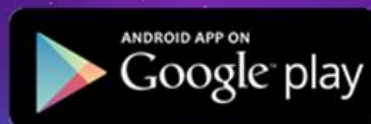
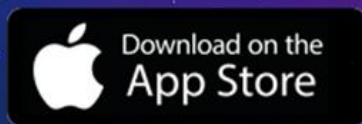
You & Your Residents



PICTURE THIS
Patent Pending | © 2018 Systems Inc. 2018

A 21st-century twist on a classic card game

Download Our Free App Now!



Picture This

A personalized game every time!

Picture This is a FREE app that allows your residents and their family members to reminisce on old memories while creating new ones! Upload custom pictures and connect through photos- and fun! Memory games are a way to help exercise parts of the brain Alzheimer's dementia affects. Try with your residents today!

Visit the [Facebook](#) page for more information.

DOWNLOAD NOW



November is nationally recognized as **Alzheimer's Awareness Month**.

Currently, over 5.8 million Americans live with Alzheimer's dementia. Over **50%** of residents in assisted living homes suffer from this disease. Wear **purple** to show your support or research ways you can contribute to help end the disease.

We want to get to know you and your hardworking facility!

Submit a photo of members of your staff via [Facebook](#) or email us at cares@american-data.com with your facility's name and location to be the feature photo at the top of the next monthly newsletter!

Your facilities are the reason American Data thrives, and we want to recognize that.

SUBMIT A PHOTO



November's Featured Facility!

American Data

Location: P.O Box 640 Sauk City, WI

AD Client Since: The beginning!

Here's a few members of the American Data team. Thanks for being a part of the American Data community!

"Like" Us On Facebook!

Want to be the first to know about the latest software updates, reminders, and company news? Follow our Facebook page to receive up-to-date posts on all things ECS, American Data, and much more.



American Data

Healthcare Administrator

1.1 miles · 711 21st St, Prairie du Sac · [Open Now](#)

 Like

LIKE US

Deficiency-Free Survey Awards

CONGRATULATIONS to these facilities for achieving Deficiency- Free Surveys!



Neshaminy Manor Home
3 Years

Did your facility receive a Survey?

Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send us and email at Info@american-data.com.

EMAIL US

Convention Review

WHCA

October 24th, 2019



American Data was proud to attend the WHCA 68th Annual Fall Convention and Expo on October 24th in Oshkosh, Wisconsin. The convention focused on the developing challenges of long-term care and what that means for the caregivers and facilities who provide for those patients in need. American Data got the chance to meet with prospecting clients and discuss how its programs offer an ECS with flexibility and convenient mobility.

LeadingAge

October 28th-30th, 2019



American Data traveled through many states and multiple time zones to attend the LeadingAge Convention in San Diego, California October 28th-30th. American Data showcased its services through its innovative Electronic Charting Systems and package programs. The LeadingAge Expo gathers providers from all over the nation to discuss and develop solutions for the ever-changing industry of elderly care. Nursing Homes and facilities are some of American Data's largest client bases, so the LeadingAge Expo gave insightful ways to improve its ECS and have a positive impact on the quality of care its clients can provide to their patients.

Welcome to the Staff!

American Data welcomed two Marketing and Graphic Design Specialists in October!



Meet Stefanie: With background experience working in Europe and in the Philippines, she is ready to offer her skills and knowledge as a graphic designer and marketer for American Data. In addition to these skills, she has her own passion for making art and caring for her bunnies.

Meet Jessica:

This Portland, OR native is excited to use her background in content creation and graphic design to help American Data redesign and manage its marketing communication efforts.

Outside of the office, you can find her crocheting, cuddling her cat, or working on her snowboarding skills this winter.

Updating Contact Information

Is your facility's contact information current?

It's important to let us know of changes in key staff members such as Administrators, Directors of Nursing, or ECS System Supervisors. Please email us with any changes to the contact information of those members at cares@american-data.com.



New Staff/Position/Title



New Phone Number



New Email Address

UPDATE INFO

American Data After-Hours Support

Regular Business Hours:

Monday- Friday: 8:00am-5:00pm

Saturday & Sunday: Closed

For immediate assistance after regular business hours, call 1-608-438-7505.

Or send us an email at cares@american-data.com

Stay Connected to American Data!



Follow our social media accounts to get the latest information on software updates, reminders, and company news!

American Data | <http://www.american-data.com> | 1-800-464-9942