

# What's New in ECS 10.1.4.4

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## Chat Feature

- There is a new way to access the Chat feature in ECS. A user may now click onto the little message icon in the lower left-hand corner of ECS. This icon is located to the right of the alarm's icon. This button will only work for users who are in a user group that has right to Window > Chat.
- Users are no longer able to send an empty message via "Send All" or "Send."
- The background color has been adjusted to match all other windows in ECS.
- The names listed in the Chat will only display users that the current user has access to see. For example, a user logged in with Site rights to Site 1, will only see other users who are set to All Sites or who also have access to Site 1.

## Contact Information

### Email Addresses

- Signing up for E-mail Lists: [CARES@american-data.com](mailto:CARES@american-data.com)
- Clinical Support: [clinical@american-data.com](mailto:clinical@american-data.com)
- Financial Support: [financial@american-data.com](mailto:financial@american-data.com)

### Phone Number

- General Inquiries/Support: 1-800-464-9942