

Person Centered Care Plans

Overview

- Purpose/Source
- Section Overview
- Using the Patient Centered Care Plans
- Integration into your ECS database

Purpose/Source

American Data developed Patient Centered Care Planning module in response to the Final Rule of 2016 where 483.21 details the need for comprehensive patient centered care planning as followings (Source Leading Age):

§483.21 Comprehensive person-centered care planning.

- Requires development of a baseline care plan for each resident within 48 hours of admission, including instructions needed to provide effective and person-centered care meeting professional standards; identifies the minimum healthcare information necessary, e.g., initial goals based on admission orders; physician orders; dietary orders; therapy services; social services. A copy must be provided to the resident/representative.
- Facilities may develop a comprehensive care plan in place of the baseline if the comprehensive care plan is developed within 48 hours of the resident's admission and meets all comprehensive care plan requirements, e.g., services to be provided; residents' goals, residents' preference and potential for future discharge.
- Requires the care plan to include any specialized services or specialized rehabilitation services the facility will provide as a result of PASRR; a rationale for disagreement with PASRR findings must be documented in the medical record.
- Adds a nurse aide, food and nutrition services, and a social worker to the interdisciplinary team (IDT) that develops the comprehensive care plan.

Discharge Planning [as part of Comprehensive Person-Centered Care Planning]:

- Requires facilities to document and update residents' goals for discharge; assess potential for future discharge; involve and inform the resident/representative; document the resident has been asked about their interest in receiving information regarding return to community.

The care plans are based on the following tenets:

- Focus on “NEED” / “INTEREST” instead of “PROBLEM”
- First Person instead of 3rd person
- Resident’s desire vs. Medical Needs/Diagnoses
- How to continue resident’s routines instead of how to fit resident into facility’s routine
- Written in lay persons terms
- Compatible with MDS 3.0 Approach

The Patient Centered Care Plan Topics that are included are based upon Changing the Culture of Care Planning: A Person-Directed Approach published by Action Pact at www.culturechangenow.org

Section Overview

- Social History - may be used in place of Department Notes/Social History
- Memory & Communication
- Mental Wellness
- Mobility Enhancement
- Safety
- Visual Function
- Dental Care
- Bladder Management
- Skin Care
- Nutrition
- Fluid Management
- Pain Management & Comfort
- Activities
- Discharge Plan
- Access Screen
- Signed Care Plans - The Care Plan report has a place for the resident/ resident representative to sign electronically. This document can be stored directly into the topic.

Using the Patient Centered Care Plans

- Same steps as using current Care Planning Tab

- Precedes are set up so that heading don't need to be selected
- Access Screens Available

Integration

The Patient Centered care plan is available through a merge process. We will start these merges about a week after the webinar to allow for additional changes based on feedback/suggestions.

- Merge cost: about \$65
- Integration cost: about an hour - \$65
 - Link to existing CAAs
 - Link to existing User Groups
 - Integrate into existing View Tasks and Reports

Please contact our clinical department to make the merge request:

Clinical: clinical@american-data.com

Feedback/Suggestions

We welcome your feedback and/or suggestions for Person Centered Care Planning. Please comment on anything, but some areas we would specifically like your ideas on include:

- Temporary Care Plans - would you still use them? Would they be first person? Incorporated into the person centered CP topics, or separate?
- We envision retiring the current CP tab and migrating to the new section. Do you agree, or do you see a need to use both? If so, why?
- Would you like to see a check off list (like a to do list) for the Comprehensive CP pieces?