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DATA

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ECS Monthly Newsletter

The latest in ECS news, technology, and industry updates.

November 2022



American Data Hosting

Upcoming Webinars:

[ECS Survey Readiness Webinar](#)

Wednesday, November 16th
(1:00pm - 2:00pm CST)

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*Update Flu Vaccine Rates - Effective
08/01/2022*

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10/01/2022*

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*Issues & Solutions Client Access
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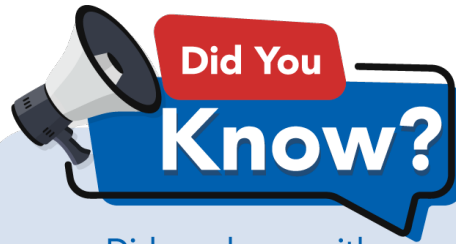
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*ECS Tip of the Month:
Use Heading Words*

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Deficiency-Free surveys

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Upcoming Webinars



ECS Survey Readiness Webinar

Session Date: Wednesday, November 16th
(1:00 - 2:00 pm CST)

SIGN UP TODAY

ECS Updates and Industry News



Accounts Receivable Email Communication

CONTACT US

As we consistently look to improve our process at American Data, we have recognized that using regular mail for Accounts Receivable is not the most efficient process. To continue giving our customers the quickest service and best attention, we will now be conducting all our **accounts receivable communication through email**. This includes sending invoices. By sending invoices through email, we can ensure each invoice includes the necessary information and can be received in a reasonable amount of time for our customers to pay by the due date.

Contact us if you want to apply these changes to your Facility.

Fall Flu Vaccines

Fall is the time to provide Flu Vaccine clinics in your facility. **BEFORE** you provide the Flu Vaccine to your residents, ensure that your clinical charting screens are up to date, your staff are trained on charting, and you have updated the fee schedule in ECS.

To do this, determine ahead of time, the vaccine that you will be providing. You need to know the Manufacturer and the Vaccine Name. If you use ECS for billing, you'll also need to know the HCPCS Code and Fee Schedule. Below is a link to the CMS website. When you know which vaccine is being provided, this link will give you the HCPCS and fee schedule for that vaccine.

Make sure your Immunization charting screens have the correct vaccine and that it is clear to your staff which vaccine they should be charting for this year. Before billing, make sure you have updated the fee schedule in ECS.

Ensuring your clinical staff have up to date charting screens, and know how to chart, is essential to making the flow from clinical charting to billing smooth and efficient. If you have any questions on this, please reach out to the [clinical](#) or [financial](#) training departments at American Data.

Related Links: [CMS.gov: Seasonal Influenza Vaccines Pricing](#)



Update Flu Vaccine Rates - Effective 08/01/2022

Flu Vaccine rates have changed effective 08/01/2022. You need to update your Medicare (B) Fee Schedule in ECS to calculate the correct reimbursement. Flu vaccine rates can be updated using Charge Master or the values tab in word properties. If you need assistance updating the rates or adding new HCPCS codes, please feel free to contact American Data's Financial Support department by emailing financial@american-data.com. Reference the [CMS website](#) with information related to the updated rates.

CONTACT US

NEW COVID BOOSTER



New COVID Booster

American Data is aware new Covid Boosters (Pfizer and Moderna) were approved for administration. If your facility plans to administer the new booster, please reach out to clinical@american-data.com so we can update your immunization topic. The setups will not be billable as long as your facility has had American Data staff build the original Covid-19 immunization words.

If your facility has not yet had us set up the Covid-19 Immunization words, please reach out to us to get this completed.

CONTACT US

Update ICD-10 Code Changes

Update ICD-10 Code Changes - Effective 10/01/2022

The ICD-10 code update is **effective 10/01/2022** and will be updated in ECS. As in the past, the new code breakdown offers greater specificity. The codes are updated regularly, but with this last update the number of changes is considerably larger than is typical. We recommend viewing, discontinuing, and replacing invalid diagnoses codes during the first part of October with an effective date of 10/01/2022. This will help ensure timely payment. Below are instructions on how to view and discontinue invalid codes. If you need assistance, please contact us by emailing clinical@american-data.com

VIEW INSTRUCTIONS

PPS PDPM Rates

PPS PDPM Rates Changing Effective 10/01/2022

PPS PDPM rates will be changing effective 10/01/2022. If you use the ECS Accounts Receivable module, you will want to update your rates in ECS, prior to doing billing for the October 2022 dates of service.

PPS PDPM rates can be entered into ECS to see expected reimbursement on the PPS PDPM Analyzer, even if you are not currently using the ECS Accounts Receivable module. Click the button below for instructions on updating your rates.

Updating PPS PDPM Rates

Accounts Receivable Support

Is your Business Office in need of training? Maybe you have new staff who haven't been trained by American Data, or staff who could use a refresher on all the latest best practices. Are you experiencing staffing issues in your Business Office? Have someone out on temporary leave or just need assistance implementing a more efficient Business Office?

Contact American Data's **Financial Support Department!** We can provide on-site or remote training, and consultations, as well as manage certain tasks for your Business Office like the Trust Account, Self-Pay billing, posting cash, etc.

Contact American Data's Financial Department for assistance by emailing financial@american-data.com

CONTACT US

New & Notable Clinical Features

Targeted Behavior Monitoring Changes

Behavior Monitoring has evolved.

Simplified creation of targeted behavior plans.

More straight-forward documentation for nurses.

Easier reviewing and reporting.

ECS has made changes to our behavior monitoring process.

- The Targeted Behavior Plan topic has been simplified, displaying all existing behaviors right up front, and making it easier to develop new plans.
- Each behavior has been given its own topic.
 - Viewing the documentation for a specific behavior is easier than ever. Simply grab the topic for that behavior when you choose the topic to view.
 - Creating and using reports is simplified by greatly reducing the need for conditional formulas to pull specified information.
- When documenting from the MAR, users will flip to the specific behavior that they choose, rather than the full list, making accurate documentation more straightforward.

For more information contact American Data's Clinical Department by emailing clinical@american-data.com

CONTACT US


NEW DISCUSSIONS



ECS User Forum Discussion Threads:

Current Issues & Solutions

If you have ever wondered, "Is American Data aware?" when running into an issue with the latest version of ECS, now you can confirm for yourself! Join our new "Current Issues & Solutions" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view the real-time progress of known issues in ECS, discover temporary solutions, and be aware of estimated repair dates. Stay as informed about these issues as our own staff!

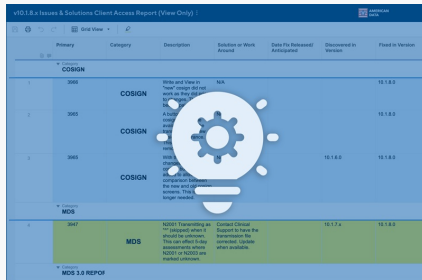
What's New & Upcoming

If you are ever curious about upcoming enhancements in the next update, you can now be one of the first to know! Join our new "What's New and Upcoming in ECS?" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view a list of enhancements ready to roll out in spring of 2022 with version 10.1.7.0. Additionally, you can find a link to our ECS Wish List. We want to hear your software suggestions!

How do I find the discussion threads?

1. Log into the [Client Sign On](#).
2. Locate the *ECS User Forum* under the *User* tab.
3. Click on *Sign In with American Data User* in the right-hand corner.

LOG IN



Priority	Category	Description	Status	Fixed in Version
3000	COBSIGN	Web and User Interface Issues	Not Started	10.1.6.0
3000	COBSIGN	Web and User Interface Issues	Not Started	10.1.6.0
3000	COBSIGN	Web and User Interface Issues	Not Started	10.1.6.0
3000	COBSIGN	Web and User Interface Issues	Not Started	10.1.6.0
3007	MDS	MDS Transmittal on 10/15/21	Completed	10.1.7.0

Issues & Solutions Client Access Report

View the [smartsheet](#) for the latest information on known issues, including planned dates of repair, and how you can work around them until then.

VIEW SMARTSHEET

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Discharge Planning with the VerifyCare Web Version

As residents return home after rehabilitating in your facility, why not charge a fee for your staff to assist the family in monitoring the resident's compliance with your developed home care plan? All your discharged residents can appear on a single dashboard screen where staff can instantly spot those at risk. The family also participates by using the app version of VerifyCare.

Coming in the weeks ahead, the VerifyCare Web Version!

Learn more about VerifyCare



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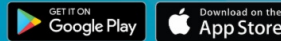
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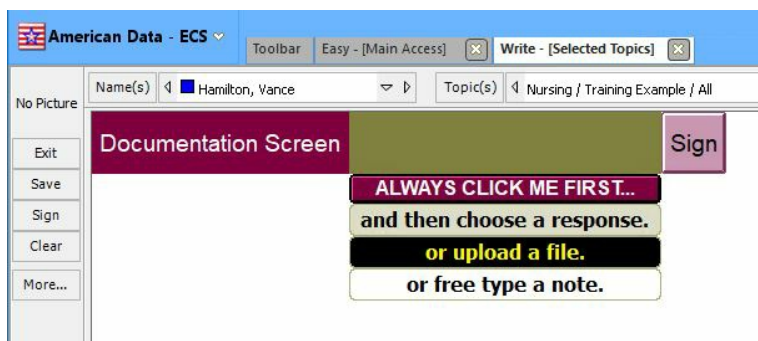
Learn more about Picture This Game



ECS Tip of the Month

Use Heading Words

In ECS, headings act like handles that allow reports and other pieces of the program to grab information. Typically, the program will add the heading for you when you choose a response. However, it is still important to make sure that they are present, particularly at the beginning of each entry. For example, if you include resident pictures on the MAR, then the program is looking for the heading word "PICTURE" and pulling in what comes after it. In this case, that is the resident's picture. It works the same way for pulling information to reports. Often, they are looking for a heading word and pulling in whatever comes after it.



LEARN MORE

Deficiency-Free Survey Awards



Share your success with American Data!

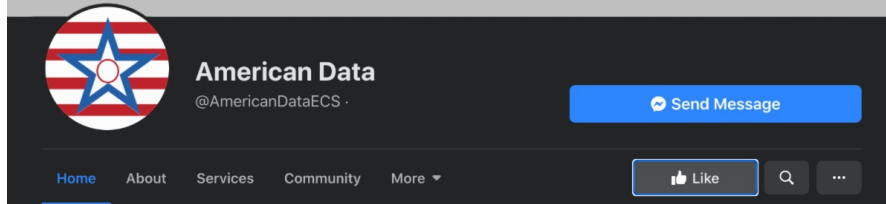
Many ECS Facilities receive perfect surveys. Did your facility? Let us know! Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to cares@american-data.com.

SHARE YOUR SUCCESS

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"Like" Us On Facebook!

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American Data After-Hours Support

Regular Business Hours:
Monday- Friday: 8:00am-5:00pm
Saturday & Sunday: Closed

For immediate assistance **after regular business hours**, call 1-608-438-7505.

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