



AMERICAN  
DATA

cares



# ECS Monthly Newsletter

The latest in ECS news, technology, and industry updates.

December 2022



## American Data Hosting

### Upcoming Webinars:

#### [ECS Accounts Receivable Webinar](#)

Wednesday, December 14th  
(1:00pm - 2:00pm CST)

### ECS Updates/ Industry News:

*Accounts Receivable Email  
Communication*

*Accounts Receivable Support*

*New and Notable Clinical Features:  
ECS Survey Readiness*

*ECS User Forum Discussions*

*Issues & Solutions Client Access  
Report*

### Paid Advertisements

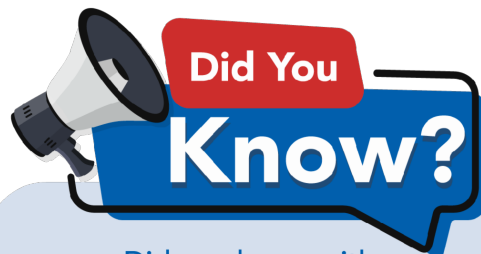
### Share your success!

*Deficiency-Free Surveys:  
Congratulations Good Neighbor Home!*

### Quick Links:

[Client Sign On](#)

"Like" us on [Facebook](#)



Did you know with

**American Data Hosting**

you can access your

ECS medical and financial data  
securely through a laptop from  
anywhere with a browser?

Administrators, DONs,  
ADONs, Supervisors,  
Pharmacists, Physicians,  
Business Office Managers, and  
others can benefit from the ECS  
browser access.



Contact us now at  
[info@american-data.com](mailto:info@american-data.com)  
to learn more!

Learn More



## Upcoming Webinars



### ECS Accounts Receivable Webinar

**Session Date:** Wednesday, December 14th  
(1:00 - 2:00 pm CST)

**SIGN UP TODAY**

## ECS Updates and Industry News



### Accounts Receivable Email Communication

**CONTACT US**

As we continually look to improve our process at American Data, we have recognized that using regular mail for Accounts Receivable is not the most efficient process. To continue giving our customers the quickest service and best attention, we will now be conducting all our **accounts receivable communication through email**. This includes sending invoices. By sending invoices through email, we can ensure each invoice includes the necessary information and can be received in a reasonable amount of time for our customers to pay by the due date.

Contact us if you want to apply these changes to your Facility.

## Accounts Receivable Support

Is your Business Office in need of training? Maybe you have new staff who haven't been trained by American Data, or staff who could use a refresher on all the latest best practices. Are you experiencing staffing issues in your Business Office? Have someone out on temporary leave or just need assistance implementing a more efficient Business Office?

Contact American Data's **Financial Support Department!** We can provide on-site or remote training, and consultations, as well as manage certain tasks for your Business Office like the Trust Account, Self-Pay billing, posting cash, etc.

Contact American Data's Financial Department for assistance by emailing [financial@american-data.com](mailto:financial@american-data.com)

**CONTACT US**

## New & Notable Clinical Features

**ECS Survey Readiness**

Updated survey tools are now available! We have developed a new survey readiness tool that corresponds directly to the 2022 Entrance Conference Worksheet. This tool will take you through the worksheet line by line to ensure that you are always up to date and ready for surveyors to walk in the door.

For more information contact American Data's Clinical Department by emailing [clinical@american-data.com](mailto:clinical@american-data.com) or check out the webinar posted to the Client Sign On at [www.american-data.com](http://www.american-data.com).

Survey Readiness	Upon Entrance			Entrance Report
Resources	Worksheet Item	Information Source	Last Name or Effective Date	Retrieve Information From
^ Entrance Conf. Worksheet	1. Census number	Status Topic	n/a	Entrance Report
^ Survey Resources/ CMS	2. 802 Matrix	802 Survey Reporting Tool	n/a	802 Matrix for new admits
^ ECS Handout for Surveyors	3. Alphabetical resident list	Status Topic	n/a	Entrance Report
Navigation	4. List of smokers	Smoking Assessment	n/a	Entrance Report
^ One Hour Items	5. Current COVID cases	Diagnoses Topic	n/a	Entrance Report
^ Four Hour Items	6. Infection prevention staff	Enter name here:	-	Entrance Report
^ End of Day 1 & 24hr Items	7. Staff resp. for COVID vacc.	Enter name here:	-	Entrance Report

CONTACT US



## ECS User Forum Discussion Threads:

### Current Issues & Solutions

If you have ever wondered, "Is American Data aware?" when running into an issue with the latest version of ECS, now you can confirm for yourself! Join our new "Current Issues & Solutions" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view the real-time progress of known issues in ECS, discover temporary solutions, and be aware of estimated repair dates. Stay as informed about these issues as our own staff!

### What's New & Upcoming

If you are ever curious about upcoming enhancements in the next update, you can now be one of the first to know! Join our new "What's New and Upcoming in ECS?" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view a list of enhancements ready to roll out in spring of 2022 with version 10.1.7.0. Additionally, you can find a link to our ECS Wish List. We want to hear your software suggestions!

## How do I find the discussion threads?

1. Log into the [Client Sign On](#).
2. Locate the *ECS User Forum* under the *User* tab.
3. Click on *Sign In with American Data User in the right-hand corner*.

LOG IN

Priority	Category	Description	Scheduled in Work	Done in Release	Dismissed in Release	Fixed in Version
3065	COSIGN	While not clear if this is a new issue or a known issue, we are seeing a 'CO-SIGN' error message when attempting to sign in with a user who has been assigned to a role that requires a CO-SIGN.	10.1.6	10.1.6		10.1.6
3065	COSIGN	When attempting to sign in with a user who has been assigned to a role that requires a CO-SIGN, the system displays a 'CO-SIGN' error message.	10.1.6	10.1.6		10.1.6
3065	COSIGN	When attempting to sign in with a user who has been assigned to a role that requires a CO-SIGN, the system displays a 'CO-SIGN' error message.	10.1.6	10.1.6		10.1.6
3065	COSIGN	When attempting to sign in with a user who has been assigned to a role that requires a CO-SIGN, the system displays a 'CO-SIGN' error message.	10.1.6	10.1.6		10.1.6
3067	MDS	MDS Transmittal is not being updated in the system. This can affect the accuracy of the MDS data used for reimbursement.	10.1.6	10.1.6		10.1.6

## Issues & Solutions Client Access Report

View the [smartsheet](#) for the latest information on known issues, including planned dates of repair, and how you can work around them until then.

VIEW SMARTSHEET

Paid Advertisements



## Discharge Planning with the VerifyCare Web Version

As residents return home after rehabilitating in your facility, why not charge a fee for your staff to assist the family in monitoring the resident's compliance with your developed home care plan? All your discharged residents can appear on a single dashboard screen where staff can instantly spot those at risk. The family also participates by using the app version of VerifyCare.

Coming in the weeks ahead, the VerifyCare Web Version!

[Learn more about VerifyCare](#)



## The most popular TV game show with a card matching twist!

Look back on favorite memories through a personalized game.  
Find a match and guess the letters to solve the puzzle!



Patent # 11213749 | Copyright © 2018 Systems Inc. All Rights Reserved

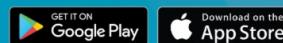
[www.dealoffortune.com](http://www.dealoffortune.com)

**For the Activity Department**  
**\$1.99**

[Learn more about Deal of Fortune](#)



Facilitate communication  
between Nursing Home residents  
and family members through  
the power of pictures.  
Create your own personalized  
memory game today!



[www.picturethisgames.com](http://www.picturethisgames.com)

Patent # 11213749 | Copyright © 2018 Systems Inc. All Rights Reserved

**For Families & Friends**  
**\$0.99**

[Learn more about Picture This Game](#)

## Deficiency-Free Survey Awards



Congratulations to  
**Good Neighbor Home!**

*Thanks for providing the highest level of care in your facility!*

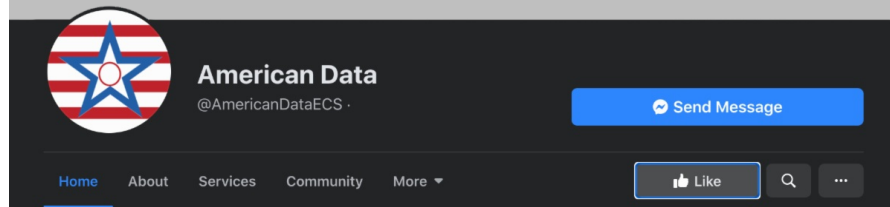
**Many ECS Facilities receive perfect surveys. Did your facility? Let us know!**  
Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to [cares@american-data.com](mailto:cares@american-data.com).

**SHARE YOUR SUCCESS**

"Like" Us On Facebook

### "Like" Us On Facebook!

Follow our [Facebook](#) page to stay connected with the American Data community.



## American Data After-Hours Support

**Regular Business Hours:**  
Monday- Friday: 8:00am-5:00pm  
Saturday & Sunday: Closed

For immediate assistance **after regular business hours**, call 1-608-438-7505.

Stay Connected to American Data!



**Follow our social media accounts to get the latest information on software updates, reminders, and company news!**

**American Data** | [www.american-data.com](http://www.american-data.com) | 1-800-464-9942