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DATA

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ECS Monthly Newsletter

The latest in ECS news, technology, and industry updates.

February 2023



American Data Hosting

Upcoming Webinar:

[Manage Client & Provider Schedules](#)

Wednesday, February 15th
(1:00pm-2:00pm CST)

ECS Updates/ Industry News:

Accounts Receivable Email Communication

MDS Changes Effective 10/01/2023

Accounts Receivable Support

*New and Notable Clinical Features:
ECS Survey Readiness*

ECS User Forum Discussions

Issues & Solutions Client Access Report

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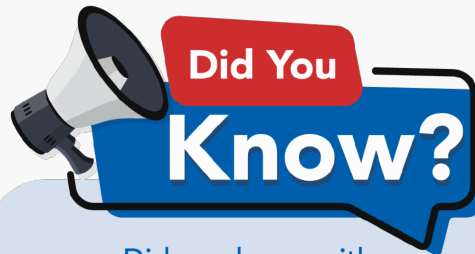
*ECS Tip of the Month:
Setup Survey Reports*

Share your success!
Deficiency-Free Surveys

Quick Links:

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ADONs, Supervisors,
Pharmacists, Physicians,
Business Office Managers, and
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Upcoming Webinars



Manage Client & Provider Schedules

Session Date: Wednesday, February 15th
(1:00 - 2:00 pm CST)

[SIGN UP TODAY](#)

ECS Updates and Industry News



Accounts Receivable Email Communication

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As we continually look to improve our process at American Data, we have recognized that using regular mail for Accounts Receivable is not the most efficient process. To continue giving our customers the quickest service and best attention, we will now be conducting all our **accounts receivable communication through email**. This includes sending invoices. By sending invoices through email, we can ensure each invoice includes the necessary information and can be received in a reasonable amount of time for our customers to pay by the due date.

Contact us if you want to apply these changes to your Facility.

MDS Changes Effective 10/01/2023

The time has come to implement the new item set for **MDS effective 10/01/2023**.

What do you need to do?

- **Be proactive!** This is a major change for your teams. The volume of new data that you will be required to collect may be significant and will require preparation.
- Find out what your state's plan is as soon as possible. If you haven't already, sign up for your state's email list. If your state doesn't currently reimburse based on State RUGs, don't assume you are not impacted. Find out what your state's plan is just in case.
- Communicate that plan with American Data - ECS.
- Participate in educational sessions hosted by your state, affiliated organizations, and vendors.
- Make plans to collect PDPM related documentation on your long-term residents. This will involve multiple departments and require staff training.

American Data will continue keeping up with state changes, but please share your resources with us. Email us at clinical@american-data.com with information.

As we go through 2023, American Data will be presenting webinars and documentation on this topic. Watch our newsletters each month for the latest information. October 1, 2023 will be here before you know it!

[CONTACT US](#)

Accounts Receivable Support

Is your Business Office in need of training? Maybe you have new staff who haven't been trained by American Data, or staff who could use a refresher on all the latest best practices. Are you experiencing staffing issues in your Business Office? Have someone out on temporary leave or just need assistance implementing a more efficient Business Office?

Contact American Data's [Financial Support Department!](#) We can provide on-site or remote training, and consultations, as well as manage certain tasks for your Business Office like the Trust Account, Self-Pay billing, posting cash, etc.

Contact American Data's Financial Department for assistance by emailing financial@american-data.com

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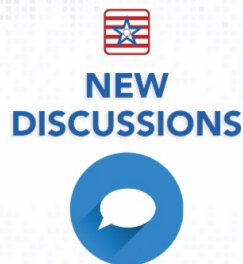
New & Notable Clinical Features

ECS Survey Readiness

Updated survey tools are now available! We have developed a new survey readiness tool that corresponds directly to the 2022 Entrance Conference Worksheet. This tool will take you through the worksheet line by line to ensure that you are always up to date and ready for surveyors to walk in the door.

For more information contact American Data's Clinical Department by emailing clinical@american-data.com or check out the webinar posted to the Client Sign On at www.american-data.com.

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ECS User Forum Discussion Threads:

Current Issues & Solutions

If you have ever wondered, "Is American Data aware?" when running into an issue with the latest version of ECS, now you can confirm for yourself! Join our new "Current Issues & Solutions" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view the real-time progress of known issues in ECS, discover temporary solutions, and be aware of estimated repair dates. Stay as informed about these issues as our own staff!

What's New & Upcoming

If you are ever curious about upcoming enhancements in the next update, you can now be one of the first to know! Join our new "What's New and Upcoming in ECS?" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view a list of enhancements ready to roll out in spring of 2022 with version 10.1.7.0. Additionally, you can find a link to our ECS Wish List. We want to hear your software suggestions!

How do I find the discussion threads?

1. Log into the [Client Sign On](#).
2. Locate the *ECS User Forum* under the *User* tab.

LOG IN

Priority	Category	Description	Solution or Work Around	Date Fix Published/ Anticipated	Discovered in Version	Fixed in Version
3085	COSIGN	When a user logs in, they are not able to see their assigned issues.	NA		10.1.0.0	10.1.0.0
3085	COSIGN	When a user logs in, they are not able to see their assigned issues.	NA		10.1.0.0	10.1.0.0
3085	COSIGN	When a user logs in, they are not able to see their assigned issues.	NA		10.1.0.0	10.1.0.0
3085	COSIGN	When a user logs in, they are not able to see their assigned issues.	NA		10.1.0.0	10.1.0.0
3087	MDS	When a user logs in, they are not able to see their assigned issues.	NA		10.1.1.0	10.1.0.0

Issues & Solutions Client Access Report

View the [smartsheet](#) for the latest information on known issues, including planned dates of repair, and how you can work around them until then.

VIEW SMARTSHEET

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As residents return home after rehabilitating in your facility, why not charge a fee for your staff to assist the family in monitoring the resident's compliance with your developed home care plan? All your discharged residents can appear on a single dashboard screen where staff can instantly spot those at risk. The family also participates by using the app version of VerifyCare.

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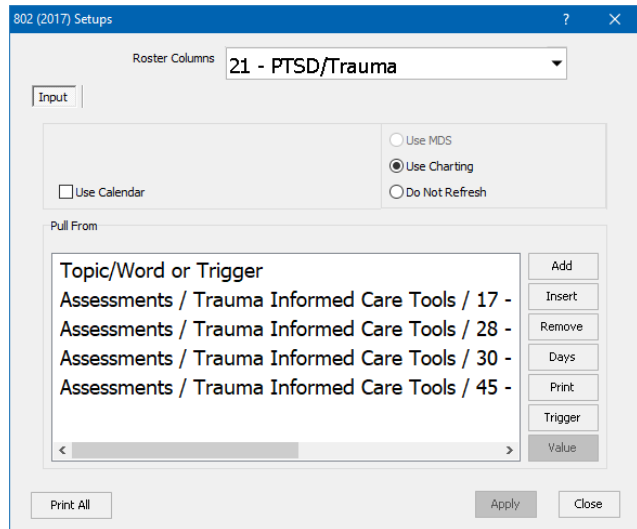
Learn more about Picture This Game



ECS Tip of the Month

Setup Survey Reports

CMS recently added a new column to the 802 survey matrix report. This column is meant to gather data about past trauma. In order for the 802 report to function properly, this new column must be setup. It may be set to "Use Charting" and linked to customized charting or ECS's Trauma Informed Care topic, or it may be set to "Do Not Refresh" and filled in manually. In either case, a user will need to go into setup and verify this prior to refreshing the 802. Access this setup by opening the 802 survey matrix report and choosing "Setup" at the top of the screen. If nothing happens when you click the setup button, your user group does not have rights to make changes here.



Regarding user group rights, some facilities have reported issues in their 672/802 survey reports due to staff making changes when they shouldn't. In response to this, ECS recently added a user group rights property which will allow or disallow access to the survey report setup, based on user group. This went out to facilities defaulted to "disallow" to prevent unauthorized access. We recommend that system supervisors allow access for users that need it.

This can be found under the American Data drop down menu by selecting Setup -> Security -> User group. Once in the User Group properties, expand "Setup" and then "MDS 3.0" in the user group rights tree. Adding a checkmark in the boxes next to "672" and "802" here will allow users in this group access to the survey report setup screen.

LEARN MORE

Deficiency-Free Survey Awards



Share your success with American Data!

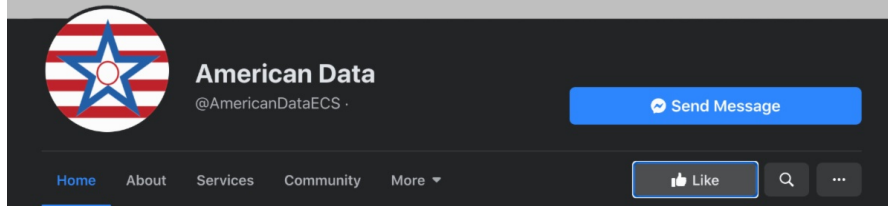
Many ECS Facilities receive perfect surveys. Did your facility? Let us know! Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to cares@american-data.com.

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Follow our [Facebook](#) page to stay connected with the American Data community.



American Data After-Hours Support

Regular Business Hours:
Monday- Friday: 8:00am-5:00pm
Saturday & Sunday: Closed

For immediate assistance **after regular business hours**, call 1-608-438-7505.

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