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DATA

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# ECS Monthly Newsletter

The latest in ECS news, technology, and industry updates.

March 2023



## American Data Hosting

### Upcoming Webinar:

#### [ECS MDS Manager Review](#)

Wednesday, March 22nd  
(1:00pm-2:00pm CST)

### ECS Updates/ Industry News:

*Accounts Receivable Email  
Communication*

*MDS Changes Effective 10/01/2023*

*Accounts Receivable Support*

*New and Notable Clinical Features:*

- STEADI Fall Risk Assessment
- COVID - Resident Vaccine Status

*ECS User Forum Discussions*

*Issues & Solutions Client Access  
Report*

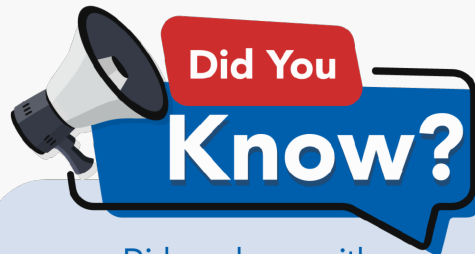
### Paid Advertisements

*ECS Tip of the Month:  
Top Off Your Immunization Topic*

**Share your success!**  
*Deficiency-Free Surveys*

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to learn more!

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## Upcoming Webinars



### ECS MDS Manager Review

**Session Date:** Wednesday, March 22nd  
(1:00 - 2:00 pm CST)

SIGN UP TODAY

## ECS Updates and Industry News



### Accounts Receivable Email Communication

CONTACT US

As we continually look to improve our process at American Data, we have recognized that using regular mail for Accounts Receivable is not the most efficient process. To continue giving our customers the quickest service and best attention, we will now be conducting all our **accounts receivable communication through email**. This includes sending invoices. By sending invoices through email, we can ensure each invoice includes the necessary information and can be received in a reasonable amount of time for our customers to pay by the due date.

Contact us if you want to apply these changes to your Facility.

## MDS Changes Effective 10/01/2023

The time has come to implement the new item set for **MDS effective 10/01/2023**.

What do you need to do?

- **Be proactive!** This is a major change for your teams. The volume of new data that you will be required to collect may be significant and will require preparation.
- Find out what your state's plan is as soon as possible. If you haven't already, sign up for your state's email list. If your state doesn't currently reimburse based on State RUGs, don't assume you are not impacted. Find out what your state's plan is just in case.
- Communicate that plan with American Data - ECS.
- Participate in educational sessions hosted by your state, affiliated organizations, and vendors.
- Make plans to collect PDPM related documentation on your long-term residents. This will involve multiple departments and require staff training.

American Data will continue keeping up with state changes, but please share your resources with us. Email us at [clinical@american-data.com](mailto:clinical@american-data.com) with information.

As we go through 2023, American Data will be presenting webinars and documentation on this topic. Watch our newsletters each month for the latest information. October 1, 2023 will be here before you know it!

CONTACT US

# Accounts Receivable Support

Is your Business Office in need of training? Maybe you have new staff who haven't been trained by American Data, or staff who could use a refresher on all the latest best practices. Are you experiencing staffing issues in your Business Office? Have someone out on temporary leave or just need assistance implementing a more efficient Business Office?

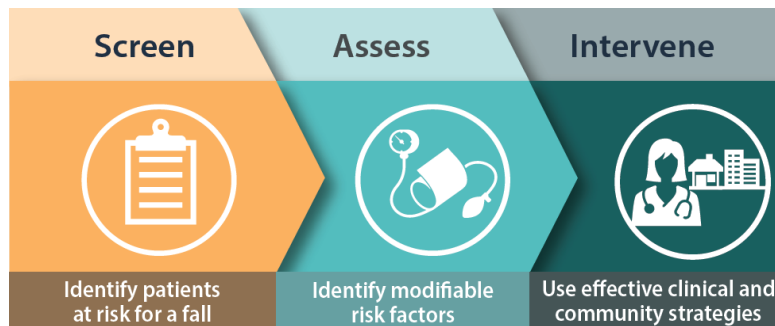
Contact American Data's [Financial Support Department!](#) We can provide on-site or remote training, and consultations, as well as manage certain tasks for your Business Office like the Trust Account, Self-Pay billing, posting cash, etc.

Contact American Data's Financial Department for assistance by emailing [financial@american-data.com](mailto:financial@american-data.com)

[CONTACT US](#)

## New & Notable Clinical Features

### STEADI Fall Risk Assessment



**STEADI** Stopping Elderly Accidents, Deaths & Injuries

ECS has added a new Fall Risk Assessment from the CDC's STEADI Program. This includes the Stay Independent Questionnaire, as well as the 4-Stage Balance Test, 30 Second Chair Test, and the Timed Up and Go follow-up tests to assist with evaluating strength and balance in your residents.

For more information contact American Data's Clinical Department by emailing [clinical@american-data.com](mailto:clinical@american-data.com).

[CONTACT US](#)

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### COVID - Resident Vaccine Status

Use the ECS Resident COVID Vaccination Status Report to track vaccination rates in your facility and stay prepared for the survey.

### Resident COVID Vaccination Status

Resident	Started Series	Completed Initial Series	Boosters	Bivalent Booster	Not Vaccinated
Amy, Annie A	X	X			
Anderson, Charlene	X	X	1	X	
Breunig, Olive K	X				
Brown, Timothy A	X	X	1	X	
Clem, Burt A					declined
Drues, Donald Patrick	X	X	1	X	
Evercare, Sara A	X	X	1	X	
Ford, Freda S					not eligible
Freymler, Elizabeth A	X	X	2	X	
Jean, Billie	X	X		X	
Johnson, Randy	X				
Lord, Star	X	X	1	X	
Madison, Caroline A	X	X	1	X	
Monroe, Alexander James	X	X	1	X	
Rothschild, Maggie	X	X		X	
Smith, Captain A	X	X	1	X	
Smith, Megan Joy	X	X	1	X	
Washington, George	X	X	1	X	
Total	16	14	12	13	2

The information documented in your immunization topic is pulled to this report to give you the data that you need. Upon requesting this report, ECS clinical support staff will ensure that your immunization documentation topic is up to date and add this report with appropriate links. This report lends itself seamlessly to use with the Survey Readiness module should your facility choose to add that either concurrently or at a later date. For more information, reach out to [clinical@american-data.com](mailto:clinical@american-data.com).

**CONTACT US**



### ECS User Forum Discussion Threads:

#### Current Issues & Solutions

If you have ever wondered, "Is American Data aware?" when running into an issue with the latest version of ECS, now you can confirm for yourself! Join our new "Current Issues & Solutions!" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view the real-time progress of known issues in ECS, discover temporary solutions, and be aware of estimated repair dates. Stay as informed about these issues as our own staff!

#### What's New & Upcoming

If you are ever curious about upcoming enhancements in the next update, you can now be one of the first to know! Join our new "What's New and Upcoming in ECS?" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view a list of enhancements ready to roll out in spring of 2022 with version 10.1.7.0. Additionally, you can find a link to our ECS Wish List. We want to hear your software suggestions!

### How do I find the discussion threads?

1. Log into the [Client Sign On](#).
2. Locate the *ECS User Forum* under the *User* tab.
3. Click on *Sign In with American Data User* in the right-hand corner.

**LOG IN**

Priority	Category	Description	Solution in Work	Date For Estimated Availability	Discussed in Version	Fixed in Version
1	COSIGN	When using the 'New' button on the 'New' page, the system displays an error message: 'The system cannot find the path specified.'	NA		10.1.6.0	10.1.6.0
2	COSIGN	When using the 'New' button on the 'New' page, the system displays an error message: 'The system cannot find the path specified.'	NA		10.1.6.0	10.1.6.0
3	COSIGN	When using the 'New' button on the 'New' page, the system displays an error message: 'The system cannot find the path specified.'	NA		10.1.6.0	10.1.6.0
4	COSIGN	When using the 'New' button on the 'New' page, the system displays an error message: 'The system cannot find the path specified.'	NA		10.1.6.0	10.1.6.0
5	MDS	When using the 'New' button on the 'New' page, the system displays an error message: 'The system cannot find the path specified.'	NA		10.1.6.0	10.1.6.0
6	MDS	When using the 'New' button on the 'New' page, the system displays an error message: 'The system cannot find the path specified.'	NA		10.1.6.0	10.1.6.0

### Issues & Solutions Client Access Report

View the [smartsheet](#) for the latest information on known issues, including planned dates of repair, and how you can work around them until then.

**VIEW SMARTSHEET**



## Paid Advertisements



### Discharge Planning with the VerifyCare Web Version

As residents return home after rehabilitating in your facility, why not charge a fee for your staff to assist the family in monitoring the resident's compliance with your developed home care plan? All your discharged residents can appear on a single dashboard screen where staff can instantly spot those at risk. The family also participates by using the app version of VerifyCare.

Coming in the weeks ahead, the VerifyCare Web Version!

[Learn more about VerifyCare](#)

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## ECS Tip of the Month

### Top Off Your Immunization Topic



As the Public Health Emergency is winding down, now is a good time to verify that your immunization topic is up to date. Surveyors are still looking for resident initial series and booster completion rates. Whether your residents are receiving doses inside or outside of your facility, you can make it easier to get accurate and timely information by making sure that your immunization topic is in top shape. Contact [clinical@american-data.com](mailto:clinical@american-data.com) and let us help you.

LEARN MORE

## Deficiency-Free Survey Awards



Share your success with American Data!

**Many ECS Facilities receive perfect surveys. Did your facility? Let us know!** Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to [cares@american-data.com](mailto:cares@american-data.com).

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## American Data After-Hours Support

**Regular Business Hours:**

Monday- Friday: 8:00am-5:00pm

Saturday & Sunday: Closed

For immediate assistance **after regular business hours**, call 1-608-438-7505.

## Stay Connected to American Data!



Follow our social media accounts to get the latest information on software updates, reminders, and company news!

American Data | [www.american-data.com](http://www.american-data.com) | 1-800-464-9942