

# Survey Tools and Changes

### Housekeeping

#### Latest Updates:

- Version 10.2.0.7 was applied to Hosted clients Tuesday and is now available on our website.
- Next up is a full spring update anticipated for April
- Good News: CMS has released early drafts for this October and the changes are far less than we saw last October. CMS Webpage for RAI

### Spring Cleaning:

- If your facility had the setups for last October completed prior to 10/01/23, you may have extra buttons on your CNA access screens for "pre-10/1/23" and "post 10/01/23." If this is the case you may remove the "pre" buttons or contact clinical support to remove them for you.
- If the update created an "Assessments" or "Nursing" section in your database with only one topic, "Funct Abilities/Goals (GGv4)," please contact clinical support to remove this section if you are not using it.

#### Reminders from recent newsletters:

- Backups In today's age of ransomware and other attacks, it is important to verify that your backup protocols are set up and functioning properly. Please reach out to our tech support department if you would like assistance with this.
- Surveyor Access Before your survey window opens is a great time to get familiar with your survey access screen. Know how it works and verify that tasks are up to date.

## **Survey Information**

#### What's New:

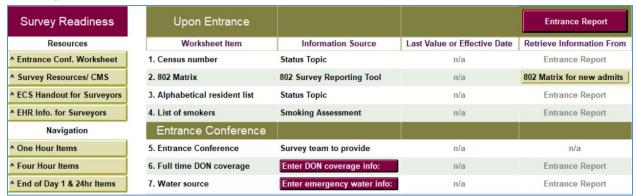
- Updates to the Entrance Conference Worksheet, Beneficiary Notice, and EHR Information Sheet are now available.
  - o Minimal changes if you have the 6/23 version.
  - o Significant changes from previous versions.
  - o Contact Clinical Support for more information or to update these documents.
- Electronic completion of the CMS-671within ECS is now available This form has been updated with the most notable change being the inclusion of census information in the new version. Contact Clinical support for more information.



- The 802 Matrix has been updated to align with new items for fiscal year 2024.
  - o Crosswalks to the new MDS items were included in the 10.2.0.0 update.
  - Additional changes to the 802 Matrix, including the removal of column 6, Worsened Pressure Ulcers, are available in version 10.2.0.7, which is now available on our website.

# Survey Tools

### Survey Readiness - Overview



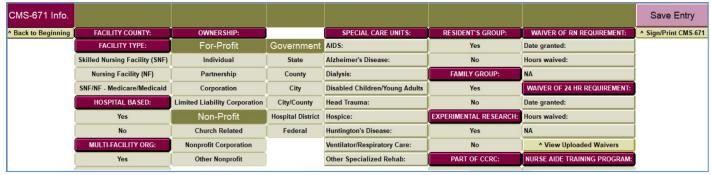
- ECS offers a module called "Survey Readiness" that is meant to correlate directly with the Entrance Conference Worksheet so that information can be kept current in your database.
  - This information should be added as it is available and updated prior to your survey window opening so that you can greet surveyors with confidence.
  - o Reports corresponding to each time frame can then be printed to meet the needs of your staff and surveyors.

### Survey Readiness - Resources

- Entrance Conference Worksheet This document details the information required by survey when they visit your facility as well as the timeline of when it is needed.
- Survey Resources/CMS This links to the CMS website where users can access the latest resources available from CMS. <u>CMS Survey Resources Link</u>
- ECS Handout for Surveyors This handout can be provided to surveyors as a supplement to the EHR Information document and contains more details on using ECS. It also has a place for writing down usernames and passwords to be given to surveyors when they are to access ECS.
- EHR Information for Surveyors This is the form provided by CMS for instructing Surveyors on where to find various information within ECS. It is pre-filled with instructions for using the Survey Access screen within ECS.

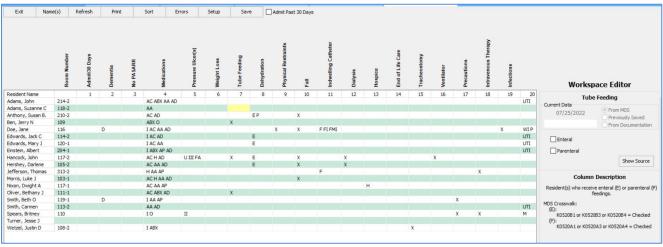


### CMS-671- Now Available in Survey Readiness



- The CMS-671 form, also known as the Long-Term Care Facility Application for Medicare and Medicaid, has been updated by CMS.
  - Most notably, it now includes census information for Medicare, Medicaid, Other Payer, and Total Residents.
  - o With Survey Readiness, this form can be completed and signed within ECS and printed for Surveyors upon request.

### Changes to the 802 Matrix for Providers



- The 802 Matrix for Providers has undergone multiple changes.
  - The biggest changes are to the MDS crosswalks. Nearly all columns can be setup to use information from the residents' most recent MDS assessment.
    Crosswalks provide a direct connection between the information needed by the 802 Matrix and the MDS Assessment.
    - To view a crosswalk while in the 802 Matrix, select a column and look at the "Workspace Editor" on the right of the screen. The lower portion of the area, labeled "Column Description" contains crosswalk information.
  - o Another change is the removal of column 6, "Worsened Pressure Ulcers." This column is no longer present and the remaining columns have been moved down one, making the total columns now 20, rather than 21.



o The final significant change is that column 5, "Pressure Ulcer(s)" no longer includes data on pressure injuries which are not facility acquired. The code (FA) is no longer in use, as all included injuries are facility acquired.

#### Survey Access Screen

Surveyor								
Hide ECS	Pressure Ulcers	Falls	Elopement	PASARR	MDS	All Nurses Notes	Restorative Charting	View Chart
	Dialysis	ADL Status	Change of Condition	Advance Directives	CAAs	CNA Documentation	Physician Charting	
EHR Information Sheet	Infections	Bowel and Bladder	Physician Orders	Hospice	Care Plans	Activity Charting	MARs	
EHR Information Sheet (COVID)	Nutrition	Hospitalization	Diagnoses	COVID-19 Test Results	Face Sheet	Social Services Charting	TARs	

- Just as nursing and other departments have access screens within ECS, surveyors have their own access screen.
- Surveyor access screens contain links to multiple view tasks where they can view documentation. They also have access to summary reports with MAR and TAR documentation as well as MDS assessments.
- These screens are available to facility users and users should become familiar with how they are used and laid out so that they are knowledgeable should a surveyor have a question on their use.
- As changes are made within an ECS database, the Surveyor Access screen should be updated so that all pertinent documentation continues to be available.