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ECS Monthly Newsletter

The latest in ECS news, technology, and industry updates.

February 2024



American Data Hosting

Upcoming Webinar:

[ECS Survey Updates and Refresher](#)

Wednesday, February 21st
(1:00pm-02:00 pm CST)

ECS Updates/ Industry News:

*New and Notable Clinical Features:
Analyzer's View MDS Button*

New Year - New Rates

ECS User Forum Discussions

*Issues & Solutions Client Access
Report*

Paid Advertisements

*ECS Tip of the Month:
Verify Your Backup and Retention
Policies to protect your ECS data*

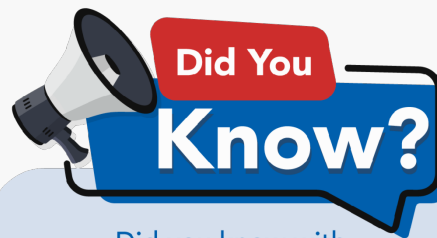
Share your success!
Deficiency-Free Surveys

Quick Links:

[Client Sign On](#)

[Issues and Solutions Client
Access Report](#)

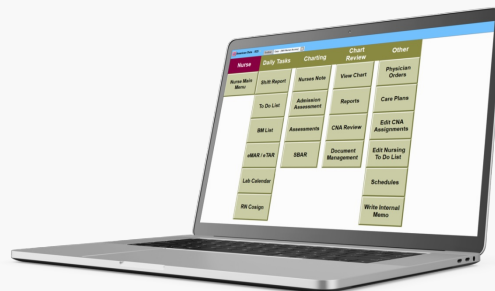
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ECS Survey Updates and Refresher

Session Date:
Wednesday, February 21st
(01:00 - 02:00 pm CST)

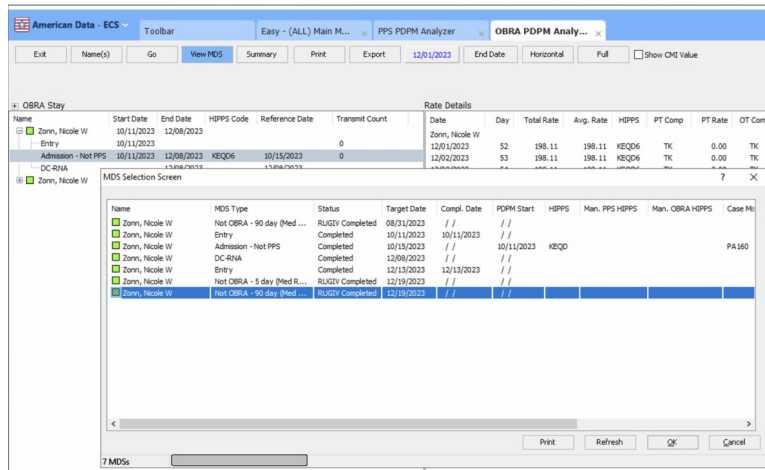
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ECS Updates and Industry News

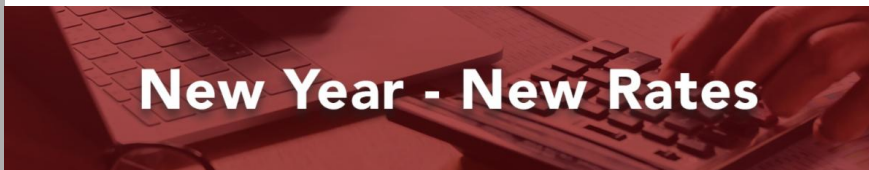
New & Notable Clinical Features

Analyzer's View MDS Button

We changed the function of the View MDS button that is located on the PPS and OBRA PDPM Analyzers. This button will now bring up the actual View MDS Selection screen, of the selected resident, rather than opening the MDS associated with the MDS you have highlighted. We have determined this is more useful when troubleshooting.



CONTACT US

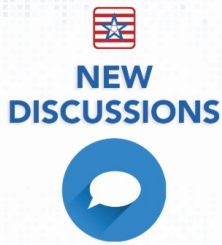


New Year - New Rates

For those using the Accounts Receivable/Accounts Payable/General Ledger modules in ECS, remember to open your future periods in the General Ledger, and enter in any new rates you may have for January 2024, prior to doing your January 2024 billing.

If you were not able to attend December's webinar covering year-end and rate changes, you can log into the [Client Sign-On](#) portion of our website to watch the recording and download the handouts.

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ECS User Forum Discussion Threads:

Current Issues & Solutions

If you have ever wondered, "Is American Data aware?" when running into an issue with the latest version of ECS, now you can confirm for yourself! Join our new "Current Issues & Solutions" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view the real-time progress of known issues in ECS, discover temporary solutions, and be aware of estimated repair dates. Stay as informed about these issues as our own staff!

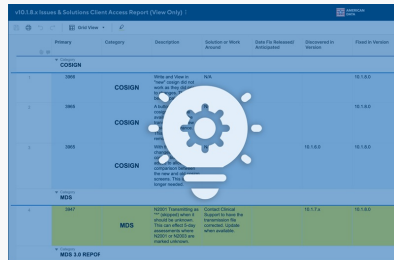
What's New & Upcoming

If you are ever curious about upcoming enhancements in the next update, you can now be one of the first to know! Join our new "What's New and Upcoming in ECS?" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view a list of enhancements ready to roll out in the Fall of 2023 with version 10.2.0.0. Additionally, you can find a link to our ECS Wish List. We want to hear your software suggestions!

How do I find the discussion threads?

1. Log into the [Client Sign On](#).
2. Locate the *ECS User Forum* under the *User* tab.
3. Click on *Sign In with American Data User in the right-hand corner*.

LOG IN



Issues & Solutions Client Access Report

View the [smartsheet](#) for the latest information on known issues, including planned dates of repair, and how you can work around them until then.

VIEW SMARTSHEET

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ECS Tip of the Month

Verify Your Backup and Retention Policies to protect your ECS data

American Data's ECS relies on a backend database engine to store the configuration and resident data saved within the program. All customizations, users, groups, reports, and tasks are often unique to the customer, so in addition to protecting ePHI, ECS database backups are also critical for protecting the current state of your ECS configuration.

If you host your instance of ECS through our optional American Data Cloud services, your backups are already taken care of by American Data Technical Support and our hosting partner(s) here in the US. However, clients who host their own instance of ECS on their own servers (either managed on premises or hosted elsewhere by another party) are responsible for the protection of their own data.

The linked ECS Backup Guide will outline some important backup items and suggestions to protect your ECS data from common causes of loss.

If after reviewing the information you have any questions, please don't hesitate to reach out to American Data Technical Support for more individualized assistance with your backup planning.

[ECS DATABASE BACKUP GUIDE](#)

Deficiency-Free Survey Awards



Share your success with American Data!

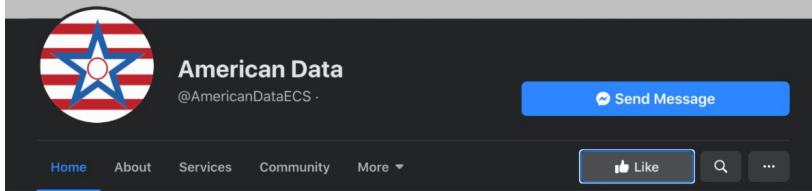
Many ECS Facilities receive perfect surveys. Did your facility? Let us know! Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to cares@american-data.com.

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For immediate assistance **after regular business hours**, call 1-608-438-7505.

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