



ECS Monthly Newsletter

The latest in ECS news, technology, and industry updates.

April 2024



American Data Hosting

Upcoming Webinar:

[Spring Release: What's New Clinical and Financial](#)

Wednesday, April 24th
(1:00pm-02:00 pm CST)

ECS Updates/ Industry News:

*New and Notable Clinical Features:
RIOSORD Assessment*

American Data News:

ECS Feedback Request

ECS User Forum Discussions

Issues & Solutions Client Access Report

Paid Advertisements

*ECS Tip of the Month:
Use Heading Words*

Share your success!

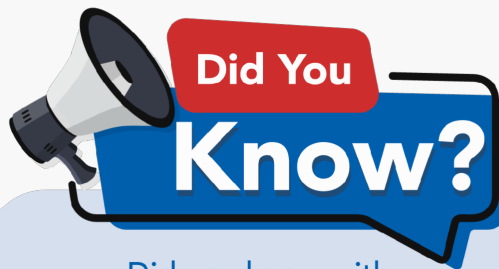
Deficiency-Free Survey:

*Congratulations to
Columbia Health Care Center
and
Parkview Health Center*

Quick Links:

[Client Sign On](#)

[Issues and Solutions Client](#)

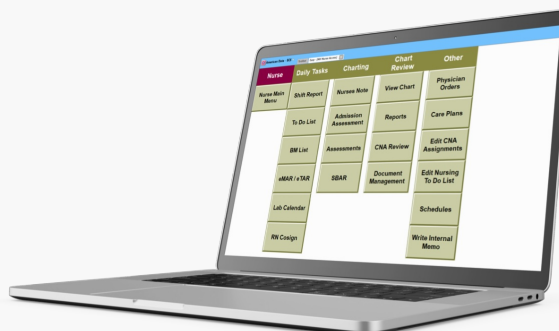


Did you know with

American Data Hosting

you can access your ECS medical and financial data securely through a laptop from anywhere with a browser?

Administrators, DONs, ADONs, Supervisors, Pharmacists, Physicians, Business Office Managers, and others can benefit from the ECS browser access.



LEARN MORE

Upcoming Webinars



Spring Release: What's New Clinical and Financial

Session Date:
Wednesday, April 24th
(01:00 - 02:00 pm CST)

SIGN UP TODAY

ECS Updates and Industry News

New & Notable Clinical Features

RIOSORD Assessment

The RIOSORD Assessment or the Risk Index for Overdose or Serious Opioid-Induced Respiratory Depression Assessment has been added to ECS. This assessment allows to see if a resident is at risk for opioid overdose. It is a screening tool to monitor residents for opioid dependency. This assessment can score the risk index as well as the OIRD probability (Opioid Induced Respiratory Depression Probability) of the resident. It has been added as an option to the Nursing to Do List to use as an initial screening, monthly monitoring, or part of the quarterly review.

RIOSORD

ASSESSMENT DATE:	In the past 6 months, has the patient had a health care visit (outpatient, inpatient, or ED) involving:	OPIOID DEPENDENCY?	CHRONIC HEPATITIS OR CIRRHOSIS?	BIPOLAR DISORDER OR SCHIZO?	CHRONIC PULMONARY DISEASE?	CHRONIC KIDNEY DISEASE?	ACTIVE TRAUMATIC INJURY?	SLEEP APNEA?
		yes	yes	yes	yes	yes	yes	yes
		no	no	no	no	no	no	no

Risk Index for Overdose or Serious Opioid-induced Respiratory Depression
Current as of 2015

Name: Jefferson, Thomas | Top(0) | Assessments / RIOSORD Assessment / All

is current opioid dose	in the past 6 months, has the patient:	TOTAL SCORE	Report	Sign
yes	yes		Preview Assessment	
no	no	RISK INDEX SCORE		
		0-24		
		25-32		
		33-37		
		38-42		
		43-46		
		47-49		
		50-54		
		55-59		
		60-66		
		> 67		

Directions:

Opioid	Conversion Factor
Codone	0.15
Fentanyl Transdermal	2.4
Hydrocodone	1
Hydroxycodone	4
Methadone 1-2mg/day	4
21-40 mg/day	8
41-60 mg/day	10
>= 61-80 mg/day	12
Morphine	1
Oxycodone	1.5
Oxymorphone	3

PREVALANCE / no
OXYCODONE / yes
A PRESCRIPTION ANTIDEPRESSANT / no
A PRESCRIPTION BENZODIAZEPINE / yes
>100 MG MORPHINE EQUIVALENTS PER DAY? no
50-100 MG MORPHINE EQUIVALENTS PER DAY? no
20-50 MG MORPHINE EQUIVALENTS PER DAY? yes
MAD 3 OR MORE ED VISITS? no
BEEN HOSPITALIZED FOR 1 OR MORE DAYS? yes
TOTAL SCORE: 65
RISK INDEX SCORE: 60-66
OPIOID INDUCED RESPIRATORY DEPRESSION PROBABILITY (%): 75%

CONTACT US



FEEDBACK REQUEST



Feedback Request: Help Us Improve Our ECS Software!

We are constantly striving to improve our ECS software to better meet your staff and facility's needs. We would love to hear any feedback or concerns you may have encountered while using our software. Additionally, if you have any enhancements or features you would like to see, please don't hesitate to let us know. Your input is extremely valuable to us and we look forward to hearing from you!

CONTACT US



NEW DISCUSSIONS



ECS User Forum Discussion Threads:

Current Issues & Solutions

If you have ever wondered, "Is American Data aware?" when running into an issue with the latest version of ECS, now you can confirm for yourself! Join our new "Current Issues & Solutions" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view the real-time progress of known issues in ECS, discover temporary solutions, and be aware of estimated repair dates. Stay as informed about these issues as our own staff!

What's New & Upcoming

If you are ever curious about upcoming enhancements in the next update, you can now be one of the first to know! Join our new "What's New and Upcoming in ECS?" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view a list of enhancements ready to roll out in the Fall of 2023 with version 10.2.0.0. Additionally, you can find a link to our ECS Wish List. We want to hear your software suggestions!

How do I find the discussion threads?

1. Log into the [Client Sign On](#).
2. Locate the *ECS User Forum* under the *User* tab.
3. Click on *Sign In with American Data User* in the right-hand corner .

LOG IN

Report

Primary	Category	Description	Solution or Work Around	Date Fix Released/ Auto-update	Discovered in Version	Fixed in Version
Issues						
COSIGN						
3900	COSIGN	When 2000 files in your production folder are deleted, the system will not delete the files from the server. A manual cleanup is required.	NA		10.1.8.0	10.1.8.0
3905	COSIGN	When 2000 files in your production folder are deleted, the system will not delete the files from the server. A manual cleanup is required.	NA		10.1.8.0	10.1.8.0
3905	COSIGN	When 2000 files in your production folder are deleted, the system will not delete the files from the server. A manual cleanup is required.	NA		10.1.8.0	10.1.8.0
3905	COSIGN	When 2000 files in your production folder are deleted, the system will not delete the files from the server. A manual cleanup is required.	NA		10.1.8.0	10.1.8.0
MDS						
3947	MDS	NDDP Transmittal as of 10/18/2017. The system will not delete the files from the server. A manual cleanup is required.	Contact Contact Support to verify the transmittal file is correct. Update the system when available.		10.1.7.x	10.1.8.0
MDS 3.0 REPAIR						

View the [smartsheet](#) for the latest information on known issues, including planned dates of repair, and how you can work around them until then.

[VIEW SMARTSHEET](#)

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Discharge Planning with the VerifyCare Web Version

As residents return home after rehabilitating in your facility, why not charge a fee for your staff to assist the family in monitoring the resident's compliance with your developed home care plan? All your discharged residents can appear on a single dashboard screen where staff can instantly spot those at risk. The family also participates by using the app version of VerifyCare.

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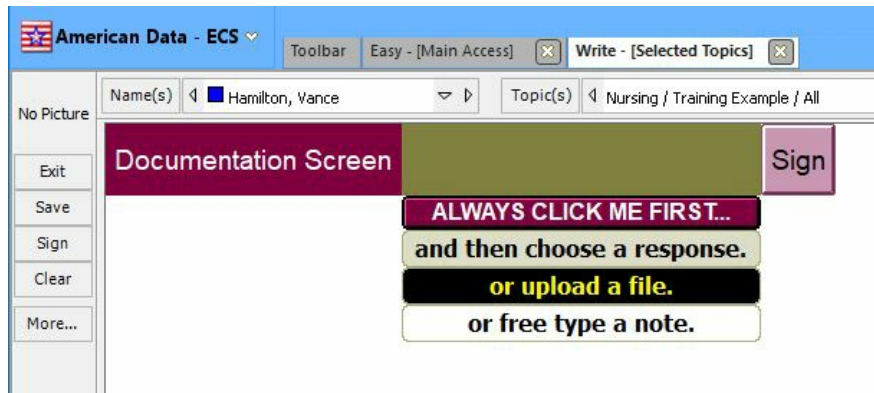
[Learn more about Picture This Game](#)



ECS Tip of the Month

Use Heading Words

In ECS, headings act like handles that allow reports and other pieces of the program to grab information. Typically, the program will add the heading for you when you choose a response. However, it is still important to make sure they are present, particularly at the beginning of each entry. For example, if you include resident pictures on the MAR, then the program is looking for the heading word "PICTURE" and pulling in what comes after it. In this case, that is the resident's picture. It works the same way for pulling information to reports. Often, they are looking for a heading word, and pulling in whatever comes after it.



American Data - ECS

Toolbar Easy - [Main Access] Write - [Selected Topics]

Name(s) Hamilton, Vance Topic(s) Nursing / Training Example / All

No Picture

Exit Save Sign Clear More...

Documentation Screen Sign

ALWAYS CLICK ME FIRST...
and then choose a response.
or upload a file.
or free type a note.

[LEARN MORE](#)

Deficiency-Free Survey Awards



Congratulations to Columbia Health Care Center!

Thanks for providing the highest level of care in your facility!



Congratulations to Parkview Health Center!

Thanks for providing the highest level of care in your facility!



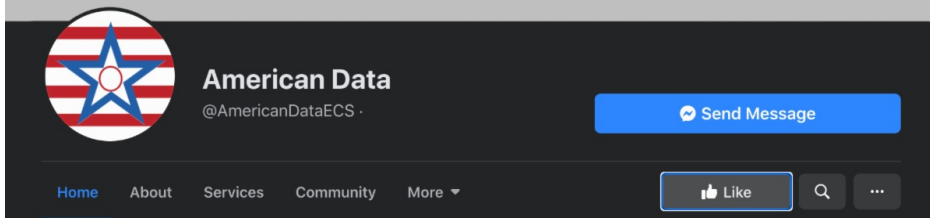
Many ECS Facilities receive perfect surveys. Did your facility? Let us know!
Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to cares@american-data.com.

SHARE YOUR SUCCESS

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"Like" Us On Facebook!

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American Data After-Hours Support

Regular Business Hours:
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Saturday & Sunday: Closed

For immediate assistance **after regular business hours**, call 1-608-438-7505.

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