



ECS Monthly Newsletter

The latest in ECS news, technology, and industry updates.

July 2024



American Data Hosting

Upcoming Webinar:
Summer Webinar Break

ECS Updates/ Industry News:

New and Notable Clinical Features:
Antibiotic Time-Out Assessment

Accounts Receivable, Accounts Payable & General Ledger

American Data News:
ECS Feedback Request

ECS User Forum Discussions

Issues & Solutions Client Access Report

ECS Tip of the Month:
Discontinuing Diagnoses

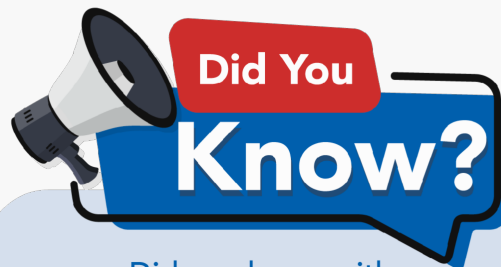
Share your success!
Deficiency-Free Surveys

Quick Links:

[Client Sign On](#)

[Issues and Solutions Client Access Report](#)

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Did you know with

American Data Hosting

you can access your ECS medical and financial data securely through a laptop from anywhere with a browser?

Administrators, DONs, ADONs, Supervisors, Pharmacists, Physicians, Business Office Managers, and others can benefit from the ECS browser access.



Contact us now at info@american-data.com to learn more!

LEARN MORE

Upcoming Webinars

Summer Webinar Break

In lieu of a Webinar in July, ECS would like to remind you of the tools available on our website under the [Client Sign On](#). These tools are free to ECS users, but a login is needed for the website. If you do not know who has the Client Sign On information, contact us. We have available documentation from ECS Basics to Setups. There are training videos as well as past webinars to view. Below is a list of Webinars that are helpful if you missed them.

- ECS Financial Month End
- Documenting Assessments
- CNA Access and Charting Review
- ECS Survey Updates and Refresh
- MDS to the Max

This is just a portion of what ECS has to offer. Please log on to see a full list of past webinars and training videos. Questions, The ECS Forum is a great place to ask a question and review current information such as the Tip of the Month or Frequently Asked Questions.

If you have any questions or concerns, please email Clinical at Clinical@american-data.com and Financial at Financial@american-data.com or call us at (608) 643-8022.

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ECS Updates and Industry News

New & Notable Clinical Features

Antibiotic Time-Out Assessment

This assessment re-evaluates the antibiotic after the initial administration. It looks at the reason/need, the appropriateness, and if there are any risk factors. It helps to know whether changes may be required.

72 Hour Antibiotic Time-Out				Reason for Antibiotic			Antibiotic Appropriateness		
72 Hour Antibiotic Time-Out	ANTIBIOTIC PRESCRIBED:	START DATE:	PREScriBER LOCATION:	REASON ANTIBIOTIC PRESCRIBED:	CULTURE:	MEETS MCGREER CRITERIA?	RISK FACTORS/CONCERNS?		
ASSESSMENT DATE:	DOSE:	STOP DATE:	ER	Skin/Wound/Cellulitis	Yes	Yes	PVD		
ROUTE:	PREScriBER:		Medical Office	Urinary Tract Infection (UTI)	No	No	Wound		
			Hospital	Lung Respiratory Int. (LRI):	X-RAY:	STILL HAS SYMPTOMS?	Diabetes		
			LTC Facility	Other:	Yes	Yes	Catheter		
			Other:		No	No	Penicillin Allergy		
						SIGNS/SYMPTOMS IMPROVING?	Other:		
						Yes			
						No			
						*McGreer Criteria			

72 Hour Antibiotic Time-Out
Minnesota Department of Health
www.health.state.mn.us

Red Flags	ACTIONS TO TAKE:	RESPONSE FROM PROVIDER:	ISOLATION:	PROVIDER COMMENTS:	Sign
RED FLAGS:	SELECT ALL THAT APPLY.	RESPONSE FROM PROVIDER:	ISOLATION:	PROVIDER COMMENTS:	*View/Print Report
Select all that apply.	Select all that apply.	Select all that apply.	Standard		
Ordered for more than 7 days;	Ask about pending diagnostics;	Appropriate	Contact		
Inconsistent w/orig sensitivity	Remove catheter;	Discontinue	Droplet		
No stop date on order;	Update provider;	Change Antibiotic	Airborne		
No labs are available;	Notify nurse manager or sup;	Change Route	None		
IV route;	No action needed.	Change Duration			
Catheter;	Other:	Other:			
Penicillin allergy;					

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Accounts Receivable, Accounts Payable & General Ledger

Do you need to see American Data's Accounts Receivable, Accounts Payable, and/or General Ledger modules? The benefits of having one integrated system are priceless. View a presentation on the Client Sign On portion of our website or reach out to financial@american-data.com to discuss.

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American Data News



**FEEDBACK
REQUEST**



Feedback Request: Help Us Improve Our ECS Software!

We are constantly striving to improve our ECS software to better meet your staff and facility's needs. We would love to hear any feedback or concerns you may have encountered while using our software. Additionally, if you have any enhancements or features you would like to see, please don't hesitate to let us know. Your input is extremely valuable to us and we look forward to hearing from you!

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**NEW
DISCUSSIONS**



ECS User Forum Discussion Threads:

Current Issues & Solutions

What's New & Upcoming

If you have ever wondered, "Is American Data aware?" when running into an issue with the latest version of ECS, now you can confirm for yourself! Join our new "Current Issues & Solutions" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view the real-time progress of known issues in ECS, discover temporary solutions, and be aware of estimated repair dates. Stay as informed about these issues as our own staff!

If you are ever curious about upcoming enhancements in the next update, you can now be one of the first to know! Join our new "What's New and Upcoming in ECS?" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view a list of enhancements ready to roll out in the Fall of 2023 with version 10.2.0.0. Additionally, you can find a link to our ECS Wish List. We want to hear your software suggestions!

How do I find the discussion threads?

1. Log into the [Client Sign On](#).
2. Locate the *ECS User Forum* under the *User* tab.
3. Click on *Sign In with American Data User in the right-hand corner* .

LOG IN

Primary	Category	Description	Solution or Work Around	Date for Release/Discontinued	Discussed in Version	Fixed in Version
COSIGN						
3955	COSIGN	Write and View in "Your Computer" will not work on the 10.1.0.0 version.	N/A		10.1.0.0	10.1.0.0
3955	COSIGN	After clicking on "My Computer" the system will not load the data.			10.1.0.0	10.1.0.0
3955	COSIGN	When clicking on "My Computer" the system will not load the data.			10.1.0.0	10.1.0.0
3955	COSIGN	When clicking on "My Computer" the system will not load the data.			10.1.0.0	10.1.0.0
MDS						
3947	MDS	2023 Transcribing as a manual record.	Go to the "Manual Record" screen to view the record. This can affect 2-day manual records. Note: 2023 or 2022 are not available.		10.1.7.0	10.1.8.0

Issues & Solutions Client Access Report

View the [smartsheet](#) for the latest information on known issues, including planned dates of repair, and how you can work around them until then.

VIEW SMARTSHEET



ECS Tip of the Month

Discontinuing Diagnoses

When a diagnosis is incorrectly charted it should be archived and re-entered but when a diagnosis is Resolved or Inactive it should be Discontinued. For example, if an infection or wound has healed you would Discontinue and Append the entry using the following steps:

1. From the ADT/Face Sheet Access menu, click onto **View/Edit Diagnoses**.
2. The diagnosis name, ICD-10 code, and effective date will appear.
3. Click **Exit** to close the screen and return to the ADT/Face Sheet Access menu.
4. Follow instructions for *View/Edit Diagnoses*.
5. Click the incorrect entry to turn it red. This is called 'tagging' the entry. You may tag multiple entries if all have resolved.
6. Click the **Edit** button.
7. Select **Discontinue and Append** to resolve a single diagnosis or **Discontinue All and Append All** to resolve multiple diagnoses at the same time . A box will pop up and ask: "Are you sure you want to DC selected entry?" Click **Yes**.
8. A Write screen will appear, with "(discontinued)" in the text box. Click onto **DISCONTINUE DATE** and select the date the diagnosis is considered to no longer be current. Specify whether the code is Inactive or Resolved.
9. Click **Next** to save the DC date and return to the View screen.
10. The entry or entries will appear gray to show the edit is complete.
11. Click **Go** to refresh the screen and see your changes.

Diagnosis Codes

Sign

ADMISSION DIAGNOSIS:

PRIMARY DIAGNOSIS:

SECONDARY DIAGNOSIS:

OTHER DIAGNOSIS:

HISTORICAL DIAGNOSIS:

DISCONTINUE DATE

(Resolved)

(Inactive)

LEARN MORE

Deficiency-Free Survey Awards



Share your success with American Data!

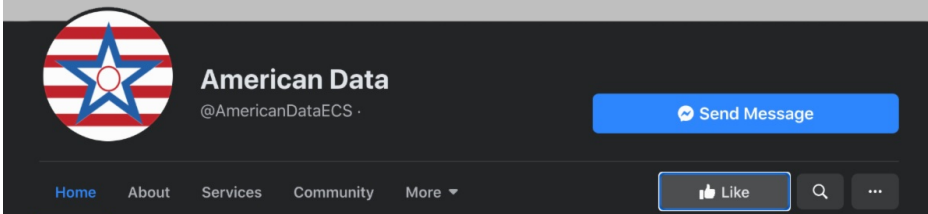
Many ECS Facilities receive perfect surveys. Did your facility? Let us know! Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to cares@american-data.com.

SHARE YOUR SUCCESS

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"Like" Us On Facebook!

Follow our [Facebook](#) page to stay connected with the American Data community.



American Data After-Hours Support

Regular Business Hours:
Monday- Friday: 8:00 am-5:00 pm
Saturday & Sunday: Closed

For immediate assistance **after regular business hours**, call 1-608-438-7505.

Stay Connected to American Data!



Follow our social media accounts to get the latest information on software updates, reminders, and company news!

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