



ECS Monthly Newsletter

The latest in ECS news, technology, and industry updates.

August 2024



American Data Hosting

Upcoming Webinar:
[ECS Human Resource Capabilities](#)
Wednesday, August 21st
(1:00pm-02:00 pm CST)

ECS Updates/ Industry News:

Feedback from Our Clients

*New and Notable Clinical Features:
OSA - RUG Writeback Effective Date*

*Accounts Receivable, Accounts
Payable & General Ledger*

American Data News:
ECS Feedback Request

ECS User Forum Discussions

Solutions Client Access Report

*ECS Tip of the Month:
iQIES User Interface*

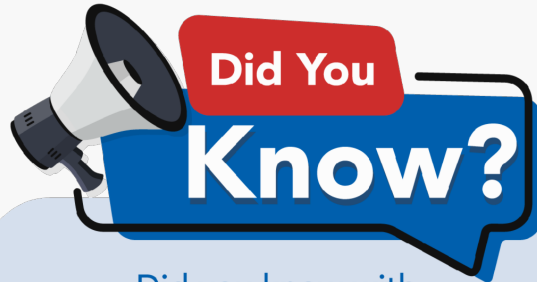
Share your success!
Deficiency-Free Surveys

Quick Links:

[Client Sign On](#)

[Solutions Client Access Report](#)

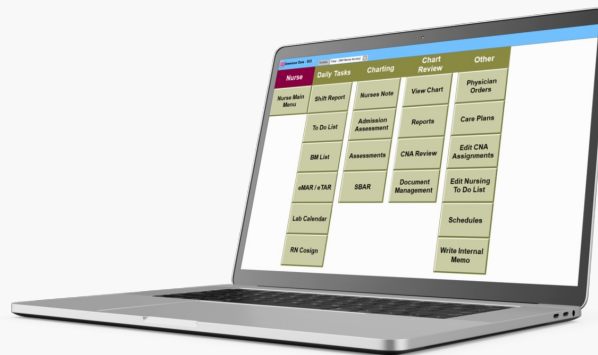
"Like" us on [Facebook](#)



Did you know with
American Data Hosting

you can access your
ECS medical and financial data
securely through a laptop from
anywhere with a browser?

Administrators, DONs,
ADONs, Supervisors,
Pharmacists, Physicians,
Business Office Managers, and
others can benefit from the ECS
browser access.



Contact us now at
info@american-data.com
to learn more!

LEARN MORE

Upcoming Webinars



ECS Human Resource Capabilities

Session Date:
Wednesday, August 21st
(01:00 - 02:00 pm CST)

SIGN UP
TODAY

ECS Updates and Industry News

Feedback From Our Clients

Testimonies like this about our staff are received on a regular basis from our clients. It just happens to be one of the longest ones to be received. American Data is unequalled to any other LTC software vendor. For example: we hear the horror stories of waiting for months to get a response to a report-to-be-available request and when it might be delivered, it comes with a price. The secret to success is to "surround yourself with good people".

John Ederer - President

Good morning Rachel,

I'm a registered dietitian working at Providence Kodiak Island Medical Center (PKIMC) in Alaska, and Jacquelyn is our point person for customizing how ECS is configured for our Chiniak Bay Elder House.

Even though I've been working at PKIMC for more than 20 years (even before we started using ECS), as the relief dietitian (usually I work in lactation support and pediatric outpatients) I don't think I ever had formal training on ECS. Everything I learned previously was piecemeal in order to cover the full time RDN when they were away periodically, so I only knew the bare minimum for what I needed to do in ECS.

Fast forward to Spring of 2024, when I temporarily stepped into the lead RDN position. We have traveler RDNs in place while we're recruiting for our next full time, lead RDN. I was tasked with filling the leadership gap in the department, which included reviewing/updating the nutrition policies and workflows and even some of the RN workflows.

I can't count how many emails Jacquelyn and I have exchanged since February '24. We met only once virtually that I recall. I can't express how helpful and responsive Jacquelyn has been for me! She has an uncanny knack for knowing exactly what we wanted changed when I sent screenshots and awkwardly worded requests (due to my superficial knowledge of ECS). She was always kind and patient with my questions and endless follow-up questions. She was incredibly prompt with making changes and always circled back afterwards to ensure things were working the way we wanted them to. I am not exaggerating when I say I have learned more about ECS functionality in the past few months than I have in the past decade because of Jacquelyn's clear explanations. Jacquelyn's good work has helped our entire team (not only the nutrition department!) become more efficient with documenting, and we all have a better understanding of what ECS is capable of doing for us.

I bet that IT support folk mostly hear about problems when something isn't working right, and they work under stressful deadlines because someone needs an immediate fix. And when things are working smoothly, IT support folk become "invisible" and probably don't get the kind of everyday appreciation they deserve! Please share my feedback with your team so they can help celebrate Jacquelyn's excellent work and use it any way you deem appropriate within your company.

Thanks Jacquelyn! And this is probably not the last email you'll get from me... I look forward to the next time we collaborate.

Kind regards,
Heather P.

New & Notable Clinical Features

OSA - RUG Writeback Effective Date

Upon assessment submission of an OSA assessment, the pop-up box to confirm the effective date for RUG writebacks has been updated to be more specific to RUGs and OSA assessment needs. The dialog box is now labeled "RUG Score Effective Date" and includes the option to use the ARD or choose a different date. This is to assist with getting appropriate dates in states which utilize differing regulations for effective dates.

RUG Score Effective Date

Field	RUG Score	Effective ...	Billing Code
Z0200	PA1	07/22/2024	00

Use ARD (A2300) OR Pick Date

07/22/2024 **Change Date** OK Cancel

Amy, Annie A	10/10/1929	94 Yrs	F	Site 2	North	114-1
07/22/2024 11:57:45	RSS	STATE MEDICAID BILLING CODE:		PA1		
		STATE MODIFIER CODE:		00		
		State CMI Value:		0.45		
		effective date (Medicaid)		07/19/2024		
		REFERENCE DATE: (State)		07/22/2024		

CONTACT US

Accounts Receivable, Accounts Payable & General Ledger

Do you need to see American Data's Accounts Receivable, Accounts Payable, and/or General Ledger modules? The benefits of having one integrated system are priceless. View a presentation on the Client Sign On portion of our website or reach out to financial@american-data.com to discuss.

CONTACT US

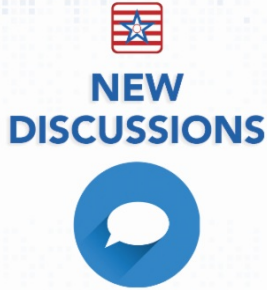
American Data News



Feedback Request: Help Us Improve Our ECS Software!

We are constantly striving to improve our ECS software to better meet your staff and facility's needs. We would love to hear any feedback or concerns you may have encountered while using our software. Additionally, if you have any enhancements or features you would like to see, please don't hesitate to let us know. Your input is extremely valuable to us and we look forward to hearing from you!

CONTACT US



ECS User Forum Discussion Threads:

Current Solutions

If you have ever wondered, "Is American Data aware?" when running into a concern with the latest version of ECS, now you can confirm for yourself! Join our Solutions discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view the real-time progress of known concerns in ECS, discover temporary solutions, and be aware of estimated repair dates.

What's New & Upcoming

If you are ever curious about upcoming enhancements in the next update, you can now be one of the first to know! Join our new "What's New and Upcoming in ECS?" discussion thread on our ECS User Forum. Follow the Smartsheet in the comments to view a list of enhancements. Additionally, you can find a link to our ECS Wish List. We want to hear your software suggestions!

How do I find the discussion threads?

1. Log into the [Client Sign On](#).
2. Locate the *ECS User Forum* under the *User* tab.
3. Click on *Sign In with American Data User in the right-hand corner*.

LOG IN

Primary	Category	Description	Solution or Work Around	Date Fix Released Anticipated	Disclosed in Version	Fixed in Version
COSIGN						
3865	COSIGN	When and where to "how" things should work in the system.	N/A		10.1.8.0	
3865	COSIGN	When and where to "how" things should work in the system.			10.1.8.0	
3865	COSIGN	When and where to "how" things should work in the system.		10.1.8.0	10.1.8.0	
MDS						
3847	MDS	N2001 Transferring as "discontinued" should be understood. This will affect only assessments when N2001 or N2002 are marked unknown.	Contact Clinical Support to have the assessment file corrected. Update when available.	10.1.7.0	10.1.8.0	
MDS 3.0 REPOF						

Solutions Client Access Report

View the [smartsheet](#) for the latest information on known concerns, including planned dates of repair, and how you can work around them until then.

VIEW SMARTSHEET



ECS Tip of the Month

iQIES User Interface

Recently it was announced that iQIES User interface will be deactivated as of October 1, 2025. What this means is ONLY the MDS completion portion is going away. So, any provider that manually completes and submits assessments with the iQIES User Interface will no longer be able to do that. This means the process currently being

done using ECS will not change. The Assessments will be completed within ECS and a transmission file will be created. The transmission files will then be submitted as they currently are within the iQies system.

LEARN MORE

Deficiency-Free Survey Awards



Share your success with American Data!

Many ECS Facilities receive perfect surveys. Did your facility? Let us know!

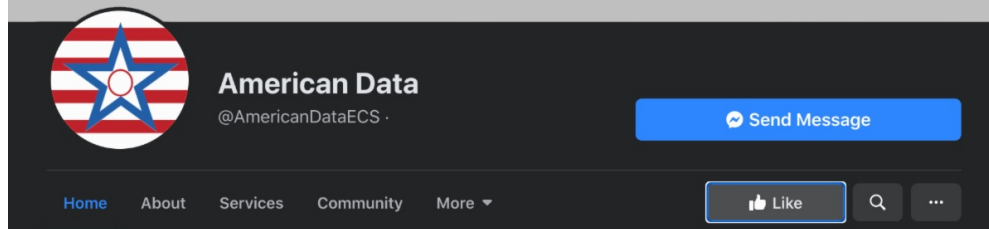
Please let us know of your facility's Deficiency-Free Survey and/or Most Improved Survey so we can share your successes! Send an email to cares@american-data.com.

SHARE YOUR SUCCESS

"Like" Us On Facebook

"Like" Us On Facebook!

Follow our [Facebook](#) page to stay connected with the American Data community.



American Data After-Hours Support

Regular Business Hours:

Monday- Friday: 8:00 am-5:00 pm
Saturday & Sunday: Closed

For immediate assistance **after regular business hours**, call 1-608-438-7505.

Stay Connected to American Data!



Follow our social media accounts to get the latest information on software updates, reminders, and company news!

American Data | www.american-data.com | 1-608-643-8022



Try email marketing for free today!
